

SUN VERA HOTEL

All Inclusive

General Information					
Category	Three Star	Official Registry	Certify Municipal	Concept	Family
Hotel Certificates		Construction Year	2005	Last renovation year	2018, Rooms Only, Public Areas
Address	Kızlar Pınarı Mahallesi Zamanoğlu Cd. No:62 07400 Alanya/Antalya, Turkey	Post Code	07400	City	ANTALYA
Country	Turkey	Phone	+(90) 2425283020	Fax	+(90) 2425283029
Email	info@sunverahotel.com	Web Page	www.sunverahotel.com	Facebook	https://www.facebook.com/sunverahotel/
Youtube		Vkontakte		Odnoklassniki	
Instagram		Twitter		Top Hotels	
Tripadvisor		GIATA		Suitable for Disabled	No
Number of Disabled Rooms	0	Number of No-Smoking Rooms	All		

Distances					
Nearest airport	Gazipasa-GZP	41 km	Nearest city	Alanya	500 m
Nearest city centre	Alanya	500 m	Distance to beach	700 m	
Distance to bus stop or metro	20 m	Distance to the nearest ATM	50 m	Distance to the nearest Business Center	200 m
Distance to the nearest Shopping Mall	200 m			Distance to the Ski Lift	None

Room Details					
ECONOMIC ROOM					
Number of rooms	15	Room size (m2)	19 - 2	Extra bed	Foldable
Satellite television	Free	Turkish, German, Russian, Ukrainian, Polish	Phone	No	
Air conditioner	Individual			Bathtub or Shower	Shower
Floor	Ceramic	Tea or Coffee service	No	Kitchenette	No
Cleaning	Daily	Seperation between rooms	No	Floor Numbers	2,3,4,5,6,7,8
Number of floors per room	1	Butler	No		
STANDARD ROOM					
Number of rooms	15	Room size (m2)	20 - 3	Extra bed	Foldable
Satellite television	Free	Turkish, German, Russian, Ukrainian, Polish	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Shower
Floor	Ceramic	Tea or Coffee service	No	Kitchenette	No
Cleaning	Daily	Seperation between rooms	No	Floor Numbers	1,2,3,4,5,6,7,8
Number of floors per room	1	Butler	No		
FAMILY ROOM					
Number of rooms	50	Room size (m2)	35 - 45	Extra bed	Foldable
Satellite television	Free	Turkish, German, Russian, Ukrainian, Polish	Phone	Yes	
Air conditioner	Individual			Bathtub or Shower	Shower
Floor	Ceramic	Tea or Coffee service	No	Kitchenette	No
Cleaning	Daily	Seperation between rooms	Yes	Floor Numbers	1,2,3,4,5,6,7,8
Number of floors per room	1	Butler	No		

Building information					
Total hotel area (m2)	2440	Building type	Number of buildings	Number of floors	Number of elevators

Building information					
		Main Building	1	8	1

Water Park	
Is there a water park?	No

Sports					
Is there tennis court?	No				
Table Tennis	No	Dart	No	Badminton	No
Bowling	No	Basketball	No	Football	No
Volleyball	No	Beach Volley	No	Squash	No
Air Hockey	No	Mini Golf	No	Mini Football	No
Billiard	Extra				
Water Ski	Extra	Licence not required	Surfing	Extra	Licence not required
Parasailing	Extra	Licence not required	Kitesurfing	Extra	Licence not required
Canoe	Extra	Pedalo	Extra	Diving club	No
Aerobic	No				
Fitness Center	No				

Beach					
Beach facilities	Yes				
Beach property	Private	Indicate if there is road, tunnel etc. between the hotel and the beach	Road	Beach material	Sand
Sea ground material	Sand	Length of beach	3 km	Indicate if there is pier	No
Parasol	Extra	Sunbed	Extra	Towels	No
Pavilion	No	Shower	Yes		
Shuttle Service to the beach	No				
Indicate if there is any F&B service at the beach	Extra				

Pools for adults					
Is there any Pool for Adults	Yes				
type	Size	Depth (cm) (Min.-Max.)	Water type	Heated	Working hours
Outdoor Pool	250	130-170	Normal Water	Non-heated	09:00 - 18:00

Animation			
Is there animation service?	Yes		
Animation type	Soft	Languages spoken	Turkish, Russian, English

Children Services	
Is there children service?	No

Food & Beverage				
All Inclusive Concept times	10:00 - 22:00			
Non-alcoholic beverages	All Inclusive = Free	Local beverages	All Inclusive = Free	
Import beverages	No	Ice Cream Service	No	
Honeymoon Package	All Inclusive = Free	Birthday Package	All Inclusive = Extra	
Patisserie	No	Room Service	No	
Minibar in room	Empty			

Restaurants				
Meal type	Restaurant name	Working hours	Service Type	Konsept Fiyatlandırma
Breakfast	MAIN RESTAURANT	07:30 - 09:30	Open Buffèt	All Inclusive = Free
Late Breakfast	MAIN RESTAURANT	09:30 - 10:00	Open Buffèt	All Inclusive = Free
Lunch	MAIN RESTAURANT	12:30 - 14:00	Open Buffèt	All Inclusive = Free
Snack Service				
Tea Time				
Dinner	MAIN RESTAURANT	19:00 - 21:00	Open Buffèt	All Inclusive = Free

Restaurants				
Night Meal				

A la Carte restaurants	
Is there A la Carte restaurant?	No

Bars				
Is there a bar?	Yes			
Facility Name	Working Hours	Beverages	Paid/Free	Konsept saatleri dışında fiyatlandırma
POOL BAR	10:00 - 22:00	Local, Non-Alcoholic Beverages	Free	All Inclusive = Free

Services						
Safe in room	Extra	Safe at reception	Extra	Spa	Extra	
Thalasso	No	Massage	Extra	Solarium	No	
Sauna	Extra	Jacuzzi	No	Disco	No	
Casino	No	Cinema	No	Beauty Centre	No	
Laundry service	Extra	Business centre	No	Internet cafe	No	
Wireless/Internet	Yes					
Public Areas	Extra					
Beach	Extra					
At lobby only	Extra					
At room only	Extra					
Are pets allowed	No	Health service	Yes	Wheelchair	No	
Hammam	Yes				Deposit In Arrival	No

Meeting Rooms	
Is there meeting room?	No

Covid-19

15.04.2023 - 15.11.2023

Genel Alanlar					
What will be the maximum occupancy of the hotel?	100%	Distance from hotel to the nearest hospital?	1 km	Are there any limitations for guests to leave the hotel territory ?	
Is there a disinfecting mat/carpet at the hotel entrance?	Yes	Are there information boards about COVID19 precaution measures and implementations in hotel public areas?	Turkish, English, Russian	Are disinfectants in public areas of the hotel for guests' use ?	all areas
Are ozone and/or ULV used for disinfection in hotel public areas ?	done to all areas	Does the hotel have a hygiene certification?	Lloyds Register Company	Is there an obligation to wear mouth-nose masks for hotel guests?	No
Is there an obligation to wear masks for hotel staff?		Do all employees undergo daily monitoring and verification by doctors?	No	Does the hotel provide masks?	Extra
Does the hotel have a dedicated and seperated isolation room/area/place to be used if necessary ?	Yes	Does the hotel have medical staff?	Health Office Representatives	Working hours	On Request
Are health service/doctor visits provided by the hotel free?	Yes	Does the hotel provide COVID-19 test in the premises?	Extra	Do employees have a hygiene education certificate?	Yes
Is there an elevator in the hotel? If yes, what will be the maximum load?	25%				

Resepsiyon					
Are written information about precaution measures applied and rules hotel guests have to follow in the hotel provided to hotel guests?	Yes	Is there an obligation to wear masks for reception staff?	Yes	Is there a transparent seperation on the reception desk?	Yes
Is a health report required from the guest during check-in?	No	Are there signs indicating social distances?	Yes	Is fast and simple check-in service provided?	Yes

Resepsiyon

Is online check-in service provided?	No	Is bellboy service provided?	Yes	Is luggage disinfection provided?	Outside the hotel
Can hotel guests pay cash in hotel?	Yes	Hotel provides room card or key?	Disinfected	Does the hotel have a mobile application that opens the room doors?	No
Is bracelet for boarding (concept) provided?	Presented disinfected for self use				

Oda

Is room ventilated with fresh air?	On Request	Are there disposable materials and amenities like shampoo, soap etc. in the room?	Yes	Are the amenities (glasses, cups, etc.) in the room provided disinfected in bags?	No
At which degree are the linens and other textile products in the hotels washed?	60°	Will housekeeping staff wear masks ?	Yes	Will housekeeping staff wear gloves?	Yes
What is the cleaning period of the rooms?	Everyday	Is any extra cleaning service provided upon guest request (in the room)?	Yes	Does the hotel provide laundry service for linens / towels / textiles guests bring themselves?	Extra

Yiyecek ve İçecekler

Is there open buffet service?	Breakfast, Lunch, Dinner, Breakfast, Lunch, Dinner	Will show cooking/live cooking be provided during meal hours?	Hot meal, Cold meal, Dessert	How will the food be served?	Self service only
Do open buffet tables have protection glass?	No	Are there signs indicating social distances?	Yes	Are table layouts in accordance with the social distance rule?	Yes
What is the max number of people allowed to sit at one table?	4	How many seatings ?	2	Is food and beverage service provided by waiters?	No
Do waiters wear masks ?	No	Do waiters wear gloves?	No	Are there any materials such as salt, pepper, napkin etc. on the tables?	Serviced by staff upon request
Is room service provided?	No	Will a la carte / thematic restaurants continue to operate?	No	Will food service be provided outside the designated food areas / open air areas?	No
Are dishes openly accessible?	Open access and disposable	Are cutlery openly accessible?	Open access and disposable	Is bread openly accessible?	Open access and disposable

Havuz & Plaj

Are sunbeds in accordance with the social distance rule?	Yes	What will be max capacity of beach?	500 m2 150 guest quantity	Is there a separate place where bigger families or closed parties can be together at the pool or on the beach?	Yes
Are the sunbeds covered with mattress?	Yes	Are beach towels provided ?	No		
Does hotel provide sunbed mattress disinfections?	after every guest use	Is there a pavillon service?	No	Are waiter / butler service provided on the beach and pool?	No
Has the pool chlorine rate been increased?	Yes	How often is the pool disinfected?	Every evening	Is there food & beverage service near the pool area?	self service
Is it possible to book a private section for groups and closed parties?	Extra	Will water slides/aquapark continue operating?	No	and working period (from...till)	- - -

Spa & Hamam & Fitness

Will Spa operate?	Will spa operate upon reservation?	Yes	What will be max capacity of spa?	50 m2 2 guest quantity
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Spa & Hamam & Fitness				
Will hamam / Turkish bath operate?	Will hamam / Turkish bath operate upon reservation?	Yes	What will be max capacity of hamam / Turkish bath?	50 m2 2 guest quantity
Are sunbeds and tables at relax area located according to social distance rule?	Yes			
Will fitness centre operate?	No			

Mini Club				
Will mini club be open?	No	What will be max capacity of mini club?	m2 0 guest quantity	Will fever be checked at the entrance?
Are there disinfection stands in mini club?		Will staff wear masks?		Will staff wear gloves?
Will masks be provided for children?		Does mini club have special activity material and toy packed up?		How often are the toys and activity areas disinfected?
Is there food & beverage service for children?				

Animasyon					
Is animation program provided in hotel?	Beach volley, water polo, darts, mini disco and night disco	Are show areas positioned in accordance with the social distance rule?	Yes	Will staff wear masks?	Yes
Will staff wear gloves?	Yes				

Aksiyon Planı	
Does the hotel have a special action plan in case of guest infected / showing symptoms of covid - 19?	If the guest has symptoms of illness Izalosyan is taken to his room The hospital is contacted urgently
According to guests infected by covid 19 hotel's special measures / steps are ?	Izalosyan is taken to his room The hospital is contacted urgently