

Welcome to Amphoras Aqua Sharm El Shiekh. We wish you a pleasant and enjoyable stay!  
Please, read the information about the hotel service provided and included in the “All inclusive concept” Package.

Food	Beverage
<p><b>Breakfast</b> 07:00 – 10:00 Open Buffet <b>Golden Restaurant</b></p> <p><b>Late Breakfast</b> 10:00 – 11:00 Limited Open Buffet <b>Golden Restaurant</b></p> <p><b>Lunch</b> 12:30 – 14:30 Open Buffet <b>Golden Restaurant</b></p> <p><b>Snacks</b> 12:30 – 15:30 <b>Mare Rosso Beach Bar</b></p> <p><b>Crepe &amp; Cakes</b> 16:00 – 17:00 <b>Nefertiti Pool Bar</b></p> <p><b>Pizza</b> 12:30 – 15:30 Pizza Corner <b>Mare Rosso Beach Bar</b> 12:30 – 15:30 Pizza Corner <b>Nefertiti Pool Bar</b></p> <p><b>Dinner</b> 18:30 – 21:00 Open Buffet <b>Golden Restaurant</b></p>	<p><b>Relax Pool Bar</b> <b>10:00-22:00</b> <b>Nefertiti Pool Bar</b> <b>10:00-00:00</b> <b>Lobby Bar</b> <b>10:00-00:00</b> <b>Mare Rosso Beach Bar</b> <b>10:00-17:30</b></p> <p><b>Soft All included Beverage:</b></p> <p><b>The following beverages are included and served in outlets only during their individual opening hours:</b> Mineral water, soft drinks (Cola, Sprite, Fanta, Soda, Tonic) juices served from dispensers, local beer, local Spirits. American Coffee &amp; Tea are available in selected bars &amp; Park restaurant during meals. Local wine is served only during lunch and dinner. All your beverages will be served only by portions in glasses/cups.</p>
<p><b>A-la carte restaurant</b></p> <p><b>Reservation required upon arrival at the Guest Relation Desk, Beverage included, Dress code required.</b></p> <p>18:30 – 21:00 Set menu <b>Alexandrina</b> 18:30 – 21:00 Set menu <b>Mare Rosso</b></p> <p><b>All-Inclusive meals plan</b> “All inclusive” Package meals start with the lunch on the day of arrival and ends with the breakfast on the departure day.</p>	<p><b>Extra charge beverages</b></p> <p>Fresh Juices. Selection of coffee (Turkish, Lavazza Espresso). Imported wines. All drinks in cans or bottles. Packed juices.</p>
<p><b>Meal Box / Late Dinner</b> In case of forced and/or planned meals skipping (early departure, Late check in, excursion trip), guests will receive a Meal box/ To order a Meal box / Late Dinner, please contact reception one day in advance.</p>	<p><b>Ice Cream</b> Available at <b>Nefertiti Pool Bar</b> free of charge from 15:00 – 16:00.</p>

## Free Services

### Housekeeping

- Room cleaning, bed linens and towels exchange will be done every second day, 09:00 – 17:00. If you would not like your room to be served, please display a “Do Not Disturb” sign outside of your room door.
- Bathroom amenities will be provided to your room in the day of your arrival and it will be replenished every day or upon request (once a day) if “Do Not Disturb” sign was displayed. To make a request, please call Reception (Ext. “0”)

### Sports & Leisure

**Swimming Pool:** 08:00 am – Sunset

- A Sunbeds reservation is prohibited.
- △ Only individuals in appropriate swimwear (nylon, lycra, Polyester) will be allowed to use the pool.
- **Water Slides:** 10:00 am – 12:00 pm & 15:00 – 17:00
  - **Gym:** 10:00 - 18:00
- Please, take your towel with you.  
Showering in the gym is not allowed.
- **Table Tennis** (Ping-Pong) 09:00 - 18:00  
To get equipment (rackets and ball), contact Reception desk.
  - **Billiard:** 10:00 - 22:00 (50 LE per hour)  
To get equipment (Sticks and balls), contact Reception desk.
  - **Tennis Courts**  
To make a reservation and to get equipment (rackets and ball), please contact the Reception Desk of **Amphoras Family**.  
Extra charge: Flood lighting after sunset (10\$ per hour).

### Wi-Fi internet access

Free Wi-Fi internet access is available in the Hotel Lobby.

### Entertainment

Animation will provide daily entertainment program including:

- Day time Activities by the pool and on the beach
- Evening Shows: 21:00 - 23:00

### Kids Club

- Daily sports activities, creative workshop, educational and animations events, Yoga, Hygiene lessons, Tournaments and competitions
  - Daily Mini Disco 20:30-21:00
  - Opening hrs. (10:00-12:30 & 15:00-17:00).
- More detailed information you will find on the Information Boards or contact the Entertainment Manager by the Pool.

## Medical Services

Hotel Doctor & Clinic (extra charge)

Hotel Doctor (our Business Partner) “on call” 24/7.

To ask for a Hotel Doctor, please call Guest Service Center (Ext. “0”) from your room or please visit clinic during the opening hours 10:00 – 13:00 & 18:00 – 20:00 located in **Amphoras Family** Hotel Lobby.

### Your Insurance Company

To receive medical support and service, contact your Insurance Company by the number provided in your insurance documents.

Our Reception Desk Agents will be happy to assist you.

## Other Paid Services

### Laundry and dry-cleaning services

To order your laundry, please call Front Desk (Ext. “0”) from your room. Your laundry will be delivered to your room next day, 12:00 - 18:00.

### Limousine service and private transfer to the airport

Through our Business Partner. Please visit the Desk in the Lobby.

### Diving & Water Sports

Through our Business Partner. Please visit the Diving Center located on the beach.

### SPA & Beauty Salon

Through our Business Partner. Please visit the SPA Center located near the main Pool.

## General Information

### Free access to Amphoras Blu Hotel and enjoy using the beach, and the beach bar.

Check-in time: 14:00

Check-out time: 12:00 afternoon / late check-out

In case of late delivery of the room keys to the Reception, it will be considered as a “Late Check-Out” and will be charged according to the time of delay and hotel price list. If you would like to extend your stay in the room after 12:00, Late Check-Out is available against charge and is subject to the hotel availability. For more details, please contact Reception.

## Contacts & Communication

E-mail: [res.aqua@amphorashotels.com](mailto:res.aqua@amphorashotels.com)

Reception Desk Ext.”0”.

**N.B. The Resort reserves the right to amend or change the Formula including the dinning styles according to the operations needs and the occupancy levels.**