

Welcome to Amphoras Resort Sharm El Sheikh. We wish you a pleasant and enjoyable stay!

Please, read the information about the hotel service provided and included in the “All-inclusive concept” Package.

Food	Beverage
<p><b>Breakfast</b> 07:00 – 10:00 Open Buffet <b>Amphoras Restaurant</b></p> <p><b>Late Breakfast</b> 10:00 – 11:00 Limited Open Buffet <b>Amphoras Restaurant</b></p> <p><b>Lunch</b> 12:30 – 14:30 Open Buffet <b>Amphoras Restaurant</b></p> <p><b>Snacks</b> 12:30 – 15:30 Snacks <b>Orient Restaurant</b></p> <p><b>Tea Time &amp; Crepe &amp; Cakes</b> 16:00 – 17:00 <b>Orient</b></p> <p><b>Restaurant Dinner</b> 18:30 – 21:30 Open Buffet <b>Amphoras Restaurant</b></p> <p><b>Late Dinner</b> 23:00 – 00:00 Limited Open Buffet <b>Amphoras Restaurant</b></p>	<p><b>Bistro Lounge</b> <b>10:00-00:00</b></p> <p><b>Palm Bar</b> <b>10:00-17:00</b></p> <p><b>Splash Bar</b> <b>10:00-17:00</b></p> <p><b>Vitamin Bar</b> <b>10:00-17:00</b></p> <p><b>Panorama Bar</b> <b>17:30-00:00</b></p> <p><b>Orient Beach Bar</b> <b>10:00-17:30</b></p>
<p><b>A-la carte restaurant</b></p> <p><b>Reservation required at the Guest Relation Desk, Beverage included, Dress code required.</b></p> <p>18:30 – 21:00 Set menu Bella Vista</p> <p>18:30 – 21:00 Set menu Orient restaurant</p>	<p><b>All included Beverage:</b></p> <p><b>The following beverages are included and served in outlets only during their individual opening hours:</b> Mineral water, soft drinks (Cola, Sprite, Fanta, Soda, Tonic) juices served from dispensers, local beer, local Spirits. Selection of coffee (Espresso, Americano, Latte, Cappuccino &amp; hot chocolate) available in selected bars&amp; main restaurant during meals; Local wine is served during the lunch and dinner. All your beverages will be served only by portions in glasses/cups.</p>
<p><b>All-Inclusive meals plan</b></p> <p>“All-inclusivePlan” Package meals start with the lunch on the day of arrival and ends with the breakfast on the departure day.</p> <p><b>In room dining service 24/7 against charge</b></p> <p>All items (Food and drinks) will be delivered to the room as per your order from the menu and charged as extra. Please, refer to the menu placed in your room. To make an order, please call Guest relation team (Ext. “4134”) from your room.</p> <p><b>Ice Cream</b></p> <p>Available at Vitaminbar (On the beach) free of charge from 15:00 – 17:00</p> <p><b>Meal Box / Late Dinner</b></p> <p>In case of forced and/or planned meals skipping (early departure, Late check in, excursion trip), guests will receive a Meal box/</p> <p>To order a Meal box / Late Dinner, please contact reception one day in advance.</p>	<p><b>Extra charge beverages</b></p> <ul style="list-style-type: none"> <li>- Fresh Juices</li> <li>- Selection of coffee (Turkish, Lavazza Espresso)</li> <li>- Imported wines</li> <li>- All drinks in cans or bottles</li> <li>- Packed juices</li> </ul> <p><b>Mini-bar (standard quantity)</b></p> <p>2 juices 0.2 l + 2 water 0.5 l + 2 snacks 1 water 1.5 l</p> <p><b>Transfer bus to NaamaBay</b></p> <p>Free shuttle bus every day (need to be reserved on reception in advance) From the hotel 20:00, back to the hotel 22:00</p>

## **Free Services**

### **Housekeeping**

- Room cleaning, bed linens and towels exchange will be done every second day, 09:00 – 17:00. If you would not like your room to be served, please display a “Do Not Disturb” sign outside of your room door.
- Bathroom amenities will be provided to your room in the day of your arrival and it will be replenished every day or upon request (once a day) if “Do Not Disturb” sign was displayed. To make a request, please call Reception (Ext. “o”)

### **Sports & Leisure**

- Swimming Pool: 07:00 – Sunset
  - Sunbed’s reservation is prohibited.
- △Only individuals in appropriate swimwear (nylon, lycra, Polyester) will be allowed to use the pool.

- Gym: 7:00 - 20:00

Please, take your towel with you.

Showering in the gym is not allowed.

- Table Tennis (Ping-Pong) 09:00 - 18:00

To get equipment (rackets and ball); contact Recreation Center by the Aqua Pool

- Tennis Courts

To make a reservation and to get equipment (rackets and ball), contact the Reception Desk.

Extra charge: Flood lighting after sunset (10\$ per hour).

### **Wi-Fi internet access**

Free Wi-Fi internet access is available in every guest area.

To connect, please contact Front Desk to obtain the Password.

### **Entertainment**

Animation will provide daily entertainment program including:

- DAYTIME ACTIVITIES by the pool and on the beach
- Evening Shows: 21:00 - 23:00

### **Kids Club**

- Daily sports activities, creative workshop, educational and animations events, Yoga, Hygiene lessons, Tournaments and competitions
- Daily Mini Disco 20:30-21:00

More detailed information you will find on the Information Boards or contact the Entertainment Manager by the beach.

## **Medical Services**

Hotel Doctor & Clinic (extra charge)

Hotel Doctor (our Business Partner) “on call” 24/7

To ask for a Hotel Doctor, please call Guest Service Center (Ext. “o”) from your room or please visit clinic during the opening hours 10:00 – 13:00 & 18:00 – 20:00 located in the hotel Lobby.

### **Your Insurance Company**

To receive medical support and service, contact your Insurance Company by the number provided in your insurance documents.

Our Reception Desk Agents will be happy to assist you.

## **Other Paid Services**

### **Laundry Services**

To order your laundry, please call Front Desk (Ext. “o”) from your room. Your laundry will be delivered to your room next day, 12:00 - 18:00.

### **Billiards**

To get equipment (cues and balls); contact Front Desk (\$3 per hour).

### **Limousine service and private transfer to the airport**

Through our Business Partner, please visit the Desk in the Lobby.

### **Diving & Water Sports**

Through our Business Partner, please visit the Diving Center located at the beach.

### **SPA & Beauty Salon**

Through our Business Partner, please visit the SPA Center located near the hotel lobby.

## **General Information**

Check-in time: 14:00

Check-out time: 12:00 afternoon / late check-out

In case of late delivery of the room keys to the reception, it will be considered as a “Late Check-Out” and will be charged according to the time of delay and hotel price list.

If you would like to extend your stay in the room after 12:00, Late Check-Out is available against charge and is subject to the hotel availability. For more details, please contact Reception.

## **Contacts & Communication**

E-mail: [res.amphoras@amphorashotels.com](mailto:res.amphoras@amphorashotels.com)

Guest Relations: Ext.”4134”

Reception Desk Ext.”o”

N.B. The Resort reserves the right to amend or change the Formula including the dining styles according to the operations needs and the occupancy levels.