

## ALL INCLUSIVE LIFESTYLE PACKAGE BENEFITS

1. To enjoy charging your extra expenses on your room, it is required to leave deposit at the Front Desk upon check-in through pre-authorization of credit card or cash for 1000 LE or more (Egyptian pounds), otherwise, cash/credit payment will be required in all outlets. If you will exceed your deposit of 1000 LE Front desk agent will contact you to settle your bill. We will return deposit in Egyptian currency.
2. **It is not allowed to reserve sun beds on the beach for more than one hour, if you do not come within 1 hour, the towels will be removed by our employee automatically.**
3. **Check-in time according to international standards is at 15:00 and check-out at 12:00 afternoon.**
4. **"ALL-INCLUSIVE" package starts with lunch on the day of arrival and ends with breakfast on the day of departure.**

### Wi-Fi

**MBonvoy\_Public:** **FREE** Standard Speed WI-FI available in public areas

**MBonvoy\_GUEST:** In all areas including rooms **FREE** Standard Speed

High Speed WI-FI – **Extra charge 60 EGP per day per room** (will be charged on your room bill)

### DETAILS:

#### FOOD & BEVERAGE

##### Coast International Restaurant

Enjoy your Breakfast, Lunch & Dinner at our main restaurant, the Coast.

This restaurant offers panoramic views of the Red Sea and a relaxing atmosphere with every meal. Treat yourself and your travel companions to a great cuisine.

- Breakfast: 07:00 – 11:00
- Lunch: 13:00 – 15:00
- Dinner: 19:00 – 22:30

##### La Casa (A La Carte)

You are invited for **ONE** set menu dinner per stay **instead of** dinner at the main Coast restaurant. An authentic Italian Restaurant serves freshly hand crafted food in a cozy home atmosphere.

**Dinner:** 19:00 – 21:00

##### Calamari Seafood Restaurant (A La Carte)

You are invited for **ONE** set menu dinner per stay **instead of** dinner at the main Coast restaurant in our Seafood restaurant.

**Dinner:** 19:00 – 21:00

**Kindly reserve your table directly for A la carte restaurants with hostess at Coast Restaurant from 10:30am till 12:00PM and from 15:00 to 17:00 Pm, 72 hours in advance**

#### All-Inclusive SNACKS

Daily changing snacks:

**Morning:** from 11:30 till 13:00 available at Calamari restaurant,

**Afternoon:** from 15:30 till 17:30 available at Aqua Bar, Zin Zina.

**Ice Cream:** 12:00 till 17:00 at Calamari restaurant.

#### BEVERAGE

Beverages will be served from **10:00 to 24:00** in the specified outlets (Coast International Restaurant, Rotunda Bar, Zin-Zina Lobby Bar, Aqua Bar, Beach Bars and Calamari Bar according to each outlet's working hour's bar (after 00:00 extra charge). Please note that beverage is served **only one beverage at a time**. No multiple orders of the same item per person per one time. Beverage menus are available in all bars. Beverages in outlets are served in glasses.

**Beverage menu includes:**

Hot Beverages – Selection of Teas and Coffee (All Nescafé based hot beverages; espresso, cappuccino, latte and Turkish coffee are included in the all-inclusive package)

Cold Beverages – Served by glass – All available soft drinks and Nestle water or any other available local water

Wine – Red, Rose and White local wine (by glass)

Beer – Local Beer

Local Spirits (i.e. whisky, vodka, rum)

**USEFUL TIPS:**

- **Please note that smoking is prohibited in the rooms and the fine for the violation is 250 Egyptian pounds per day, and according to this approach, it is also cautioned to enter the hotel with shisha from the main gate.**
- **Tap water IS NOT POTABLE for drink and use only in hotel rooms, outlets, public toilets, and spa.**
- You will be required to wear the colored bracelet, received at check in, during the duration of your stay.
- All drinks will be served per glass/can and are served open within the outlet as required by our liquor license.
- No beverages may be order in bulk, meaning one beverage per person per time of order.
- Your All Inclusive Package beverage benefits and privileges is offered daily from 10:00 am until 24:00.
- Any charges prior to or after these times will need to be settled in cash, except if alternative arrangements were made with Management.
- All beverage services prior to, or after the specified times (See Beverage Service Locations and Operating Times) will be charged at the published rates, without any discounts.
- The hotel may change services venues, meal styles and menus without prior notice. The hotel may change or replace any item or service mentioned without prior notice.
- We assume that the individual guest has read and is fully briefed about this document.
- Only services and products specifically mentioned in this document are included in your package.
- All beverages and food must be consumed at the hotel and may not be moved under any circumstances as per our Liquor License and Health & Safety requirements.
- All food items must be consumed in the restaurant and may not be moved for any reason. If you have a specific requirement in this regard kindly, discuss it with management for assistance.
- Children under 12 years old are not permitted to take food and drinks without parent's supervision.
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**Animation daily activities: during day and night show**

**Enjoy your All Inclusive Lifestyle Package and for More Hotel information and details please scan QR code in our reception desk, have a pleasant stay!**

# ULTRA ALL-INCLUSIVE PACKAGE BENEFITS

7 NIGHTS AND ABOVE

Treasure your holiday with us!

Renaissance Sharm not just a resort, it is an experience to enjoy. Our resort designed to inspire and delight every sense, try a different level of awesomeness by experiencing our Ultra All Inclusive option, which will provide you with the following luxury privilege.



## Guestroom Amenities

- Kids beach toys upon check-in.
- 15-minute massage per guest per stay at Planet Spa
- One bag 08-piece laundry per week & 20% discount for extra pieces.
- Daily evening service.
- Extend food & beverage consumption, beach, pool, and spa use on the day of departure until checkout.
- Mini Bar once per stay, with soft drinks, water & two beers.
- One bottle of wine per person (187 ml red or white) once upon arrival.
- Fruit basket once upon arrival.
- Selection of oriental pastry once per week.
- Two bottles of mineral water daily.



## All Day Dining

### **BREAKFAST**

- Early Bird Breakfast: enjoy an early continental breakfast with fresh American coffee. Zinzina Bar, Cafe & Lounge  
4.00 am – 7.00 am
- Start your day with a wide selection at the buffet and have your breakfast with a spectacular view to the sea. includes fresh fruit juice. Your kids will love the menu made especially for them – kids menu upon guest request. Coast International Restaurant  
07.00 am – 11.00 am
- Late Continental Breakfast. Zinzina Bar, Cafe & Lounge  
11.00 am – 1.00 pm

## **LUNCH**

- Variety of salads, sandwiches, pizza, hot items, and more...  
Aqua Bar  
12:30 pm – 5:00 pm
- Enjoy an open buffet lunch with a variety of international cuisine. Your kids will love the menu made especially for them – kids menu upon guest request.  
Coast International Restaurant  
1.00 pm – 3.00 pm

## **DINNER**

- Different buffet theme every evening covering most of the famous cuisines around the globe. Our cooks made a delicious dinner A La Carte menu for your kids so they can have a good night's sleep right after. Kids menu upon guest request.  
Coast International Restaurant  
7:00 pm – 10:30 pm

## **Dine Around at our A La Carte Restaurants**

Calamari Seafood Restaurant

La Casa Italian Restaurant

Unlimited Entries

\*Booking required 24 hours in advance

## **SNACKS**

- Icecream  
Calamari Restaurant, Beach Bar & Zinzina Bar, Cafe & Lounge  
12:00 pm – 5:00 pm
- Afternoon snacks - 2 cold sandwiches, 3 hot dishes, and two desserts.  
Zinzina Bar, Cafe & Lounge  
3:00 pm – 5:00 pm
- Late night snacks. Snacks menu upon guest request.  
Zinzina Bar, Cafe & Lounge  
11:30 pm – 02:00 am

## Beverages

- Soft drinks and local premium alcoholic beverages are included and served 24/7.
- Local premium spirits (i.e. whisky, vodka, rum).
- Hot beverages: a selection of teas and coffee beverages; espresso, cappuccino, latte and Turkish coffee are included.
- Cold beverages: all available soft drinks and local mineral water, wine – red, rose and white local wine (by glass) – local beer.
- Unlimited soft drinks, local beer, local wine, local spirits. Don't miss the cocktail of the day!  
Pool Bar & Beach Bar  
11:00 am – 6:00 pm
- A great selection of soft drinks, beer, wine, and local spirits outdoors is available – early morning, afternoon, and evening,  
Rotunda Bar  
10:00 am – 11:00 pm
- Tea Time with a selection of snacks and English cake. Upon guest request.  
Zinzina Bar, Cafe & Lounge  
5:00 pm – 6:30 pm

\*All Drinks are served by glass\*



## Activities & Entertainment

- Show off your talent in our weekly karaoke night!  
Zinzina Bar, Cafe & Lounge  
10:00 pm – 11:00 pm
- Dance with your beloved on the beach on the beach at the weekly beach party  
Beach Bar  
9:00 pm – 11:00 pm
- Our daily evening entertainment program with a variety of music, shows, live singer and much more; you will never get bored!  
Rotunda Entertainment Area  
Summer – 8:00 pm – 11:00 pm  
Winter – 8:00 pm to 10.00 pm
- We will keep you active and energized the whole day! Our professional team will offers in-group workout, yoga, water gym, water polo, and more...  
Hotel Premises



## Just for kids

- Kid's indoor area and outdoor playground.
- Shallow areas in all of our swimming pools for their enjoyment.
- Daily full program for kids – morning & evening! Includes but not limited to Olympic games, treasure hunt, fitness class, water games, mini disco, and face painting.  
10:00 am – 5:00 pm  
8:00 pm – 8:45 pm
- Special breakfast buffet (kids menu upon guest request) and dinner a la carte menu.  
Coast International Restaurant  
7.00 am – 11.00 am  
7:00 pm – 10:30 pm

## Additional Values

- Stay connected with your family & friends through free high tier WIFI In all hotel outlets & rooms/suites.
- Kids beach toys upon check-in.
- Complimentary 15-minute massage at Planet Spa
- One bag 08-piece laundry per week & 20% discount for extra pieces.
- Daily evening service.
- Extend food & beverage consumption, beach, pool, and spa use on the day of departure until checkout.
- One bottle of wine per person (187 ml red or white) upon arrival.
- Mini Bar once per stay, with soft drinks, water & two beers.
- Fruit basket once upon arrival.
- Selection of oriental pastry once per week.
- Early bird breakfast with fresh American coffee.
- Late continental breakfast.
- Late snacks.
- Local premium alcoholic beverages and spirits.
- Tea Time upon guest request



## Hotel Special Offers & Discounts

- 25% discount on all extra imported alcohol
- 20% discount on water sports activity
- Free 30 minutes billiard
- Free 30 minutes baby foot

## Terms & Conditions

\*Billing: As many of our guests are not on the All Inclusive Program, we kindly ask you to sign all bills related to your consumption. All-Inclusive items will not be charged to your room. This is done for internal purposes only and helps us ensure that the system is well implemented.

\*Kindly note that "Ultra All Inclusive Program" applies only within the restaurants and bar areas mentioned above for personal use and cannot be transferred to or shared with another guest's orders.

\*To enjoy charging your extra expenses on your room, it is required to leave deposit at the Front Desk upon check-in through pre-authorization of credit card or cash for 1000 LE or more (Egyptian pounds), otherwise, cash/credit payment will be required in all outlets. If you will exceed your deposit of 1000, LE Front desk agent will contact you to settle your bill. We will return deposit in Egyptian currency.

\*It is not allowed to reserve sun beds on the beach for more than one hour, if you do not come within 1 hour, our employee will remove the towels automatically.

\*Check-in time according to international standards is at 15:00 and checkout at 12:00 afternoon.

### Not included:

\*Imported beverages. Energy drinks, bottled wines, fresh fruit juice, milkshakes, sparkling wine, champagne and imported spirits/cocktails. All full bottle will be subject to additional charge.



Relax, travel, stay in style; we take care of everything, so you can unwind and enjoy your vacation!

