

## Hard All Inclusive Concept

### Dear Valued Guest

Thank you for choosing our resort as a destination of your vacation. Please allow us to share with you our **Hard All-Inclusive** Concept especially created for your convenience.

### What is included?

#### Breakfast

Start your day with our lavish Breakfast Buffet at the Main Restaurant

#### Buffet Breakfast

From 7.00 A.M Till 10.00 A.M

#### Late Breakfast

will be served at restaurant

From 10.00 Till 11:00

#### Lunch

Served at the Main Restaurant from 12:30 till 14:30

#### Snacks

Hot snacks will be served at Pool area

From 15.00 Till 16:30

#### Dinner

Served at the Main Restaurant from 18.30 till 21:00

### Kids Menu

Kids buffet corner at main restaurant during Breakfast, Lunch and Dinner

### Vegetarians and Food allergic

For those who are vegetarians and those who had food allergic for any food items please contact the guest relation at the reception area

### Beverages will be served all day long

All beverages served in glasses, one glass per time

Lobby bar 09.00 A.M till 00.00

Pool Bar from 10.00 A.M till 17.00

Beach Bar from 10.00 A.M till 17.00

Aqua Park Bar from 10.00 A.M till 17.00

Mineral water, soft drinks, juices, tea, coffee, local spirits, local beer and Local alcoholic served by glass

### Items are not included

Turkish Coffee, fresh Juices, Imported spirits, Wi-Fi, Any drinks by bottles, Mini bar, Room Service, Telephone calls, House doctor, Diving center, water sports, Video games, Spa, Sauna, Jacuzzi, Massage, Hairdresser and Beauty salon, AL a carte restaurant

### Telephone Directory

Reception & Operator	0
Guest relation	6618
Concierge	6615
Housekeeping	706
Room Service	55

### AQUA PARK

Slides are operating Daily from 10:30 Am till 12:00 and from 14:30 till 17:00

Please follow the Aqua Park rules & make this adventure Safe for You and Your children

### WAKE-UP CALL

Dial "0" for Operator

### RECEPTION

**Check-in time 14.00 Check-out time 12.00PM**

### Room Late checkout charge

EARLY CHECK IN 20\$ FROM 10:00AM  
till 16 :00

including lunch 25 \$

till 18 :00

including lunch and dinner 40 \$

till 20:00

including lunch and dinner 60 \$

till 23:00

including lunch and dinner 75 \$

### Safe Deposit Box:

Available in all rooms free of charge.

The Management is not responsible for the loss of Any Valuables which have not BEEN LOCKED in the safe box.

### Key system:

The key card is a power saver; it should be inserted in the slot next to your front door to connect the power. We reserve the right to charge for lost card 10.00 Euro per room key card.

### Beach Towels:

In case of losing towel card you will be charged by 200LE per card. Please take your towels from Towel Center and get your towel card back before leaving.

### Your Bracelet:

Wrist bands should be worn at all times to enable us to serve you according to your meal plan. Return your bracelet back to the reception on your departure day maximum by 12.00 Non time \$10.00 charge for lost bracelet. Torn bracelet can be changed for free.

**BANK:** Cash machine is located in the lobby area