

Rixos Sharm El Sheikh Ultra All Inclusive Concept 2023

Welcome to Rixos Sharm El Sheikh. Our aim is to ensure you feel the Rixos Touch during your holiday. This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday.

DINING

MAIN RESTAURANT

The Palm

Breakfast	07:00 – 11:00
Lunch	12:30 – 14:30
Dinner	18:30 – 21:30
Late Dinner	23:00 – 02:00

SNACKS

Tides Beach Snacks

11:00-17:00
Oasis & Lagoon Pool

11:00 – 17:00

Gozleme & Ayran

11:00-17:00

High Tea at The White Lounge

15:00 – 17:00

A LA CARTE

Gusto (Italian)

Sakura (Sushi Bar)

Taj Mahal (Indian)

La Churrascaria (Brazilian)

Salt (Seafood)

Lalezar (Turkish)

Asian (Far East)

Executive Lounge (International)

The Mangal - BBQ

*Reservations for a la carte are subject to availability and can be made via online link <http://10.40.20.190/rsr/modules/reservation/> .
Reservations can be made for the same day and the following day (08:00- 16:00)

** Dress code – smart casual – no sportswear, sports shorts, flip-flops. Please ensure you attend your reservation on time, any delay of 15 minutes or more will result in your reservation being cancelled.

*** Executive Lounge is complimentary for our Swim Up Suite Bookers however all guests are welcome with charge of 100 USD per person.

BARS

Piano Bar	24 Hours
Sports Bar	09.00 - 00.00
Sunset Lounge Bar	09:00 - 00:00
The White Lounge (Wine & Cigars)	20:00 - 00:00



Café De Nuit	12:00 - 00:00
Oasis Pool Bar	10:00 - 17:00
Lagoon Pool Bar	10:00 - 17:00
Detox Bar	08:00 - 17:00
Rixos Lounge (Wine, Cognac, Tea & Coffee, Snacks))	24 Hours

* Some beverages are with additional charges and not included in the package, please check with our bartenders before ordering!

** Fresh juice available in Detox Bar and Palm restaurant free of charges at breakfast time only.

Entertainment & Exclusive Sport Club

Our entertainment team is ready to keep you active throughout your stay with us. Please follow announcements on information boards at the Palm Restaurant and at the Oasis Pool side.

Fitness Center @ Anjana SPA

Our Anjana SPA is waiting for you to make an unforgettable relaxing experience. Additional charges apply. For more information please dial 246 from the phone in your room.

Beach & Pool Cabanas

Our beach and pool cabanas will make you feel special at your own private space with extra services! Treat yourself with special dinner create memorable moments in romantic atmosphere for you and your beloved once! (Additional charges apply).

Please contact Guest Relations team for more information.

We are always ready to assist you!

Dear Valued Guests, our Guest Relations team always ready to assist you with any inquiries please visit us at the reception from 8:00 am till 10:00 pm. Your comments are very important for us, please share your feedback with us.

We are here for you, contact us on: 777 or message to us through hotel WhatsApp chat: +20 111 976 3000

STAY AT ONE ENJOY AT TWO

Rixos Sharm el Sheikh guests can visit the Rixos Premium Seagate hotel and Aqua Park (reservation dial 777)

The Bus to Rixos Premium Seagate operates every 15 minutes from the Bus Stop located on the beach promenade near Seafood Restaurant (08:00-00:00). The guests of Rixos Sharm El Sheikh are free to use all service and facilities except premium alcohol and extra charge service. Please note the concept Stay at one, enjoy at two - is optional, hotel Management have a right to stop it due to security reasons.

JOIN US!

Complimentary room upgrades, early check in, late check out, access to executive lounges. These are just some of the benefits of the complimentary Accor Live Limitless Loyalty Program. Enjoy some of these benefits on your next vacation in any Accor Hotel Worldwide. Simply click on below link to join today!

<https://bit.ly/3mAyF9w>

IMPORTANT INFORMATION

Check in time: 2:00 pm, Check out: 12:00 pm, please contact the front desk if you would like to extend the check-out time (additional charges apply).

Money Exchange is available at the ATM Machine situated in the Piano Bar & Rixos Lounge.

Wi-Fi is free and available in public areas and all rooms

Phone – All rooms are supplied with phones – to call another room please dial 5 followed by the room number – this is free of charge. To call an outside line please dials 9 followed by the number – this is with charge

Services not included in All inclusive - Room Service (24 hours), Tennis lessons, laundry, photo sessions, mini - market, shops, medical services. Luxury cigars service

Hotel doctor - available 24 hours in the hotel, for any emergency please contact us! (Additional charges apply)

According to Covid-19 Regulations we are currently not permitted to welcome any guests from outside. Our facilities are available for Rixos Guests only. Thank you for your understanding.

Rixos Hotels Egypt's' top priority is the Health & Safety of both our Guests and Team Members. For your safety and well being kindly be informed it is not permitted to bring any food and beverage items from outside. This excludes items from Duty Free. Our team will be more than happy to assist you with serving your beverages from Duty Free.

It is essential that you follow the Social Distancing Rules and all Procedures in place. Your room will be cleaned every day without exception. Gloves, masks and hand sanitizers have been provided– please use them. The Hotel has the right to remove any person not following the procedures – our guests wellbeing is our top priority.

Bottled water is provided in the room, please do not consume water from the tap

Kindly note, that opening and closing times of hotel facilities can be change at any time through Rixos Management and are subject to hotel availability and weather condition.

The Hotel Management does not accept any responsibility for the loss of personal items, valuable or money which is left in the room or public areas. Please keep your belongings in the safe box provided in your room.

Please ask for a DND Flag from any Towel Desk at the beach or pool if you do not want to be disturbed by any team members.

Please do not make any cash payment for any extra charge service, please sign your check and you can close your bill one day before or during check-out.

WE WISH YOU A VERY PLEASANT STAY WITH US!



GENERAL

- 1 MAIN ENTRANCE
- 2 RECEPTION (ATM-SHOPS)
- 3 MEETING ROOM
- 4 CAR PARK
- 5 CROQUET COURT
- 6 BEACH CABANAS
- 7 ANJANA SPA
- 8 TOWEL STATION
- 9 CLINIC
- 10 JETTY

RESTAURANTS

- 11 THE WHITE LOUNGE
- 12 THE PALM MAIN RESTAURANT
- 13 EXECUTIVE LOUNGE
- 14 FINE DINING RESTAURANTS
 - A GUSTO (ITALIAN)
 - B LA CHURRISCARIA (BRAZILIAN)
 - C SAKURA (SUSHI)
 - D ASIAN (FAR EAST)
 - E TAJ MAHAL (INDIAN)
 - F SALT (SEAFOOD)
 - G LALEZAR (TURKISH)
- 15 TIDES BEACH SNACKS

BARS

- 16 PIANO BAR
- 17 OASIS POOL BAR
- 18 RIXOS LOUNGE
- 19 SPORTS BAR
- 20 LAGOON POOL BAR
- 21 SUNSET LOUNGE BAR

POOLS

- 22 OASIS POOL
- 23 LAGOON POOL
- 24 CAVE POOL
- 25 STUDY POOL
- 26 ROMANTIC POOL
- 27 PALM POOL

ENTERTAINMENT

- 29 EXCLUSIVE SPORTS CLUB
- 30 RIXOS LIFE CENTRE
- 31 FITNESS CENTRE
- 32 ART & FUN STUDIO
- 33 BLUE X BEACH CLUB
- 34 TENNIS COURTS
- 35 TABLE TENNIS
- 36 BEACH VOLLEYBALL
- 37 DIVING CENTRE
- 38 WATER SLIDES