


















Grand Select All Inclusive Privileges (Bracelet)	The following services are free of charge till your pick-up time on your departure day: All drinks hot & cold, local alcoholic & non-alcoholic. Alcoholic drinks are served to adults, 18 years & over No alcoholic drinks are served between 06:00 – 10:00. All imported alcoholic drinks and premium local wines are chargeable. The official check-in time is 14:00, the check-out time 12:00 Please do not pay cash in our F&B outlets, however upon check-out at the Reception, # 1 In case you sign any check it will be automatically charged to your bill.
RESTAURANTS & BARS	
Jewels Restaurant (International Cuisine) 	Located in the Main Building, Ground floor, in Buffet Style. Dinner Theme nights: Sunday (International), Monday (Italian), Tuesday (Egyptian), Wednesday (Seafood), Thursday (Mexican), Friday (Asian), Saturday (Seafood) Breakfast Time From 07:00 till 10:30 (No alcoholic beverages from 06.00 till 10.30) Late Breakfast From 10:30 till 11:00 Lunch Time From 12:30 till 14:30 Dinner Time From 18:30 till 22:00 Midnight Snacks From 22:30 till 01:00 As per resort policy, it is not advised to take any food or drink out of the restaurant. In case you would like to do so it will be charged on your room bill, as in – Room Dining Service. Light & Diet menu offering: Vegetarian, Vegan, Gluten, Lactose Free & Low-Fat dishes (Prior Request) In case you have food allergy please contact Guest Experience Team.
Gamila Breakfast Gamila Restaurant 	Breakfast Time from 07:00 till 10:00 (open buffet)
Midday Snacks Gamila Restaurant 	Located at the Beach. Opening hours 12:00 till 17:00 (Buffet; ice cream)
Basilico Restaurant (Italian Cuisine) 	Located in the Main Building, First floor. Serving à la carte, Traditional Italian food . Opening hours from 18:30 till 22:00 Required prior reservation by using the restaurant reservation screen at the Lobby.
Manohar Restaurant (Indian Cuisine) 	Located in the Main Building, Second floor. Serving à la carte, Traditional Indian food . Opening hours from 18:30 till 22:00 Required prior reservation by using the restaurant reservation screen at the Lobby.
Mongolian Grill Restaurant (Mongolian Cuisine) 	Located in the Main Building, Second floor. Serving à la carte, Mongolian Grill food . Opening hours from 18:30 till 22:00 Required prior reservation by using the restaurant reservation screen at the Lobby.
Gamila Restaurant (Egyptian Cuisine) 	Located at the Beach. Serving à la carte, Traditional Egyptian food . Opening hours from 18:30 till 22:00 Required prior reservation by using the restaurant reservation screen at the Lobby.
Felucca Restaurant (Seafood Cuisine) 	Located at the Beach. Serving à la carte, Seafood restaurant. (Chargeable) Opening hours from 18:30 till 22:00 (Reservations are required) Required prior reservation by using the restaurant reservation screen at the Lobby.
Early Continental Breakfast	Early (Continental) breakfast upon request with prior reservation one day in advance until 20:00 at the Reception, #1 or call our Guest Experience Team #2
Dress Code	Please do not wear swimwear in the restaurants during all meal times and slippers during dinner.
Sun Ray Lobby Bar 	Located in Main Building, Lobby. Open 24 Hours, serving hot & cold, local & imported alcoholic & non-alcoholic beverages. No alcoholic drinks are served from 06:00 till 10:00 Teatime & Cookies From 15:00 till 17:00
VeloCity Bar, Adults Only 	Located in Main Building, Second floor. Opening hours from 18:00 till 00:00
Latitude Bar	Located in Main Building, Second floor. Opening hours from 18:00 till 00:00
Victoria Pub, Adults Only Disco	Located in Main Building. Opening hours from 23:00 till 01:00
Yazol Shisha Café 	Located in Main Building, Opening hours from 15:00 till 00:00 (Chargeable).
Family Pool Bar 	Opening hours from 10:00 till 17:00
Aqua Pool Bar 	Opening hours from 10:00 till 17:00
Oasis Pool Bar Adults Only 	Opening hours from 10:00 till 17:00
Splash Pool Bar 	Opening hours from 10:00 till 17:00
Oriana Beach Bar Adults Only	Opening hours from 10:00 till 17:00
Solana Beach Bar	Opening hours from 10:00 till 17:00
ACTIVITY & LEISURE	
Entertainment	Daily activities (Splash Pool), daily evening entertainment show (Amphitheater), Live Music (Latitude Bar).
Active & Quiet areas	Splash pool is our active area where there are activities. Oasis Pool (Adults only) is our quiet area, if you are looking for quiet relaxing time with soft music.
Recreation Facilities	Splash Pool with separate Infinity Pool (Heated). Family Pool with separate Kids Pool (Heated). Oasis Pool (Adults only, heated). Beach has many zones including Adult only area. Topless: It is not allowed to sunbath topless, please respect other guests staying in the resort.
Water Slides	Located beside Amphitheatre (Heated). Featuring 8 slides and 4 Baby Slides. Opening hours from 10:00 till 13:00 Opening hours from 15:00 till 17:00.

Tennis Court & Football Court	One Tennis Clay Court courts and one football field with natural grass located on the right side of the resort entrance. Daytime and evening flood lights including equipment are free of charge (Prior reservation by Reception).
Beach Towels	The towels will be available by Towel Center (by the pools and on the beach)
Sunbeds reservation	It is not allowed to reserve sunbeds.
Red Flag	To enjoy your day without interruption, you are kindly requested to ask for the red flags for the nearest towel center then put it on your umbrella.
Spa & Wellness Beauty Salon Fitness Center	SPA (16+): Located in Main Building, Ground floor, in front of Jewels Restaurant. Open from 09:00 till 21:00. Sauna, Steam Bath – free of charge, once per stay, with prior reservation. SPA services – with prior reservation and chargeable. Beauty Salon: Open daily from 10.00 to 20.00 (Reservations are required, chargeable). GYM (16+): Located beside Main building and Amphitheater. From 07:00 to 19:00 (Free of charge). Personal trainer with training programs available (Chargeable). It is not allowed to use the gym without sport shoes.
SUNRISE Kids Planet Kids Club	SUNRISE Kids Planet Club: Located beside Aqua Park. Open daily from 10:00 till 12:30 and from 15:00 till 17:00, for children 4-12 years of age (Registration should be signed by parents). Kids indoor and outdoor playgrounds. Mini-Disco in the Amphitheater on daily basis at 20:30 Baby – Sitting Service (Prior reservation by Reception Desk, chargeable). Kids Food Corner in Jewels International Restaurant, available during all meals. Kids Menu is available in all à la carte restaurants. Child Safety: Children are the responsibility of their parents/caretakers and must be accompanied by and be under parental guidance at all times. Please familiarize yourself with the Pool, Slide & Beach information on the boards.
OTHERS	
Safe Box	A digital safe available in your room free of charge. You will find the instruction in your language next to the safe. Kindly keep your safe door open before you check out from the resort. Resort Management is not responsible for valuable items left outside the safe box or in an open safe box.
Clinic	Located beside Shopping Arcade. Opening hours from 12:00 till 13:00 and from 17:00 till 18:00. 24 hours on call Doctor. (Chargeable, to be paid at the Reception) In emergency cases please dial, Ext. #0 (24 hrs)
Check out Time	Let us know when we can pick up your luggage one day before your check out through Reception # 0. Kindly be informed that check out time is 12:00 noon ; please deliver back the Room Key Card, the Towel Cards and settle your account if you have any extras to pay. If you would like to stay in the room longer, it will be charged extra according to the hotel availability. For more information, please contact the Reception Ext #1.
Wake-up Call	Please contact Reception to arrange your wake-up call, Ext. #0
Key System	Please keep it away from mobile phone or water. Please return the key card back to Reception upon departure.
Mini Bar	Upon arrival mini bar will be filled with 06 soft drinks and 2 cans of beer, refilled every day. Daily 01 small bottle of water per person complimentary in the room; Any other items are chargeable. If you wish to order any items, please contact the Room Service, Ext. # 3,
Limousine	(Chargeable), For the Limousine Service and the Price-list, please contact the Limousine Desk in the lobby, # 0
Internal Shuttle Bus	We provide a shuttle bus to move you around the hotel which is available from 08:00 till 18:00
Outside Visitors	Not allowed, according to Covid-19 regulations
Wi-Fi (Free throughout the resort)	To log in: Connect to “SUNRISE Diamond Beach Resort -Grand Select- WIFI”. Open your internet browser. Log-in screen will appear fill it in (Username, Password). In case of any difficulties please contact Reception #0.
Telephone Calls	To access an international direct line from your room, please dial no. 9 + 00 + Country Code + City Code and then subscriber number. To call another room, just dial the room number. Kindly note that call ringing more than 30 seconds will be charged with the minimum cost of 1 minute (even if the call is not answered), one-minute costs approximately 16.00 Egyptian Pounds.
Breakfast and Lunch box	Breakfast and Lunch bag (free of charge) available upon request for excursion, before 20:00. Please contact your Tour Leader to make an order at the Reception.
Outside Visits	Outside visitors are allowed only in the Lobby area or Lobby bar, any orders or services will be chargeable. Please contact Reception for detailed information.
Room Cleaning Time	Times for room cleaning: daily from 09:00 till 17:00 . Turn-Down-Service from 18:00 till 19:00. If you prefer a specific time for day time cleaning, please contact the Guest experience Team #2
Laundry	Chargeable. For more information, please contact Reception #0. (Payment at the Reception upon check-out).
Tenants	The resort accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops, water sport centers, sport activities, etc.)
Payment/Money exchange	The possibility to choose either to pay cash or to pay by Credit Cards, the hotel accepts (American Express - Visa - Master - Diners Club). Money exchange machine is available at the Lobby, beside Reception Desk.
Guest Experience Business Centre	Any maintenance order, room service order or special requests in your room please dial Ext #2
Tattoos	Please be advised, “Black Henna Tattoos” are not recommended for Health & Safety reasons. The Hotel Management is not responsible for any personal injury or damage to hotel property (i.e. bedding, towels, etc.) due to the ink transfer. This is your responsibility.
Hotel Regulations - Roof Top	Please refrain from entering the roof top of the buildings. Any damage or accident will be on your own risk. The Hotel Management will not resume any responsibility for claims.
Social Media Find us on:	  Tag us @sunrisediamondbeachresort Hashtags: #SUNRISEDiamondBeachResort #SUNRISEResortsAndCruises
Local legislation	The Health & Safety Standards and Regulations in Egypt may not be the same as in your country of residence.

We are wishing you a delightful stay!