**Restaurants & Bars**

Rehana Main Restaurant Breakfast Buffet 07h00 – 10h00

Lunch Buffet 12h30 – 14h30

Dinner Buffet 18h30 – 21h00

**Beach & Pool Bars**

Mamluk Lobby bar Open 24h

Tea time & selection of cakes 16h00 – 17h00

Sakia Pool Bar Open 09h00 – 17h00

Late Breakfast 10h30 – 11h30

Snacks& Ice Cream 12h30 – 17h00

Tamrhena Beach Bar Open 09h00 – 17h00

**À la carte Restaurant**

Sayadeya Restaurant – International specialties 19h00 – 21h00

\*once per stay, to know the schedule please contact the reception.

**Free of charge**

-One large bottle of water for the deluxe rooms and 2 large bottles of water for the superior family rooms.

-Tea & coffee facility refreshed daily

-Safe box (in the room) -ATM machine & Exchange

-During the day tennis court and tennis rackets -Table tennis

-The hotel features 2 refreshing pools (one is heated during winter) -Bocce

-Gym -Beach football court

-Multipurpose court

-Kids pool heated during winter -Water aerobics

-Kids club for children from 4 to 12 years, and Kids playground -Water polo

-Beach volleyball court -Beach tennis court

-Daily animation and sport activity -Live Music & Entertainment

**Paid**

-Room Service -Laundry services

-Tennis court lighting during night time -Diving centre

-Limousine services and transfer to the airport -Water sports

Health club (sauna, steam & Jacuzzi)

-Beauty salon and hair dresser -Snacks and beverages in the mini bar

-Massage treatments and Turkish bath -Pharmacy (open from 10h00 till 22h00)

-Late check-out; please check the availability with the front desk

-Fresh juices, bottled drinks, imported wines and imported alcoholic drinks

-Doctor consultation: The clinic is open from 11h30 to 12h30 & 19h30 to 20h30 (doctor on call 24 hours)

-Shops (including souvenirs, books, post cards, travel accessories, Shisha and local handcraft, etc.

**Important to know**

-**Breakfast & lunch Boxes:** Breakfast & Lunch Boxes are to be ordered one day in advance before 20h00 in the reception.

-**Beverages:** Our "All Inclusive" formula is from 24h, Soft drinks, Mineral water from dispensers, local beer, Egyptian wine and all local spirits are served in glasses and not bottled, as well as all local cocktails are inclusive. Imported alcoholic drinks are with extra charge.

-**Safe Box:** Free of charge, for your valuable as the hotel isn't responsible for any loss of valuables or belongings out of the safe. Please leave your safe box open before departure.

-**Beach use:** sea shoes are recommended.

-**Beach towels: will be found in the room upon arrival and to change it, please call the reception on number 0**

-**Internet connection:** Free Wi-Fi in anywhere in the Hotel

-**The reservation of sun beds is not allowed**. The hotel reserved the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by lost & found office).

-**Dress Code:** Smart casual is recommended shorts and flip flops are not allowed.

-**Check-out:** at 1200 noon, please return your key and the towel cards during the check out. Kindly note that you will be charged extra for missing towels & late checkout according to hotel availability and please contact reception.

-**Food Allergy:** available on your request, please refer back to the restaurant manager and kitchen chef for assistance.

-**Items you can borrow upon your request:** Iron, and Iron board.

For any maintenance or housekeeping request, please refer to our front desk (dial 0)   
wishing you a nice stay with us and for more information please do not hesitate to contact the reception