



Giftun Azur Resort

Category	Telephone	Address	E-mail
3 stars	+20 65 346 30 40	Yousef Afify Road, Hurghada, Red Sea. Egypt	giftunazur@azur.travel

Reservation	002-02-33357569 /0233358589 002-0100-1792022	48 B Giza St. Orman building - Dokki, Giza 12411, Egypt	Giftun-res@azur.travel
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Website	Fax	P.O. Box	Bank Details	Bank Name & Bank Swift Code
www.azur.travel	+20 65 346 30 50	04	L.E. 0003320311627206 - 09 USD \$ 0003320316881672-81 Euro € 0003320316881676-69	QNB Al Ahli Hurghada - Eldahar – Red Sea - Egypt Swift Code: QNBAEGCX ID. <u>1000481138</u>

General Manager	Mr. Mohamed Abdelfattah	E-mail : m.abdelfattah@azur.travel
Financial Controller	Mr. Essam Qurany	E-mail: e.qurany@azur.travel
Front Office Manager	Mr. Tarek Hassan	E-mail : fo.giftun@azur.travel
Reservation	Mr. Mohamed Ehab	E-mail : giftun-res@azur.travel
Guest Relation Manager	Mrs. Elena Vladimir	E-mail : gr.giftun@azur.travel

Distance:	
From Airport	3 Km
From Down Town	7 Km

Rooms					
Total No. of Units:				522	
Total No. of Beds				826	
Categories of Rooms:					
Total No. of Standard Rooms(T-Block):				130	
Total No. of Bungalows:				367	
Total No. of Junior Suites:				25	
Room Facilities:	Av.	N/Av.		Av.	N/Av
Air Condition Individual Split Unit	✓		Baby cot	✓	
Air Condition heating		✓	Extra Bed	✓	
Mini Bar (Water)	✓		Hair dryer	✓	
Kettle/Cups/Tea/Coffee/Sugar/Creamer	✓		Satellite TV	✓	
Local Telephone(Extra Charge)	✓		Bathtub / Toilet	✓	
International Telephone (Extra Charge)	✓		Shower / Toilet	✓	
Satellite TV	✓		King Size Bed	✓	
Safe deposit box	√		Twin bed	✓	
WI-FI (Extra charge)	✓		Non-smoking rooms		✓
Balcony / Terrace with table and chairs	✓		Connected rooms (available in T Block-Ground floor)	✓	
Voltage	220v		Handicapped rooms		✓



Hotel Facilities	Av.	N/Av.	Charge	Free
Safe Deposit Box (<i>Available at the Reception for bungalows</i>)	✓			✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus (<i>Down Town</i>)		✓		
WIFI (<i>in the lobby free of charge and in the rooms against charge</i>)	✓		✓	✓
Car Park		✓		
Car Rental	✓		✓	
Doctor	✓		✓	
Currency Exchange Service(<i>ATM available next to the hotel</i>)	✓			✓
Credit Cards (<i>Visa, MasterCard</i>)	✓			
Sports Facilities	Av.	N/Av.	Charge	Free
Bicycle		✓		
Billiard (<i>guests under 16 years old are allowed with the presence of an adult</i>)	✓			✓
Camel Riding	✓		✓	
Swimming Pool (<i>Fresh Water</i>)	✓			✓
Heated Swimming Pool (<i>winter season</i>)	✓			✓
Indoor Swimming Pool		✓		
Tennis Court(<i>Flood light and lessons with extra payment</i>)	✓			✓
Squash Court(<i>Flood light and lessons with extra payment</i>)	✓			✓
Table Tennis	✓			✓
Beach & Pool Facilities	Av.	N/Av.	Charge	Free
Sandy Beach	✓			✓
Sweet water swimming pool (<i>heated during winter</i>)	✓			✓
Kids swimming pool (<i>heated during winter</i>)	✓			✓
Sun Beds	✓			✓
Sun Shades	✓			✓
Towels	✓			✓
Beach Volleyball Court	✓			✓
Beach Football Court		✓		

Food & Beverage facilities	Av.	N/Av.	Charge	Free	Kids Facilities	Av.	N/Av.	Charge	Free
Bar	✓			✓	Kids Club	✓			✓
Snack Bar	✓			✓	Kids Pool	✓			✓
Breakfast	✓			✓	Kids Animation	✓			✓
Lunch	✓			✓	Kids Menu		✓		
Dinner	✓			✓	Kids Restaurant Seat	✓			✓
La Piazzetta	✓		✓		Baby Cot	✓			✓
Meeting Room		✓			TV Channels:			Av.	N/Av.
Asian Corner restaurant	✓		✓		Arabic Channels			✓	
“El Dawar” (Oriental restaurant)	✓			✓	English Channels			✓	
El Gaucho (Brazilian)	✓		✓		French Channels			✓	
The Pirates (Sea food)	✓		✓		German Channels			✓	
					Russian Channels			✓	
					German Channels			✓	

Total No. Of Restaurants 07:

Due to special regulations “The Sunny” Main Restaurant (breakfast and dinner) and Beach Restaurant (lunch and snacks) are operating according the schedule.

“El Dawar” (Oriental Restaurant), El Gaucho (Marina Café), The Pirates (sea food restaurant), “La Piazzetta” (Italian restaurant) Asian Corner & Teppanyakiare are operating according to a schedule.

Meals Service Schedule

Meal	Outlet Name	Working Hours		Operation days	Location	Service	Meal Plan
		From	To				
Breakfast	Sunny Main restaurant	06:00 07:00	07:00 10:00	7 days	Main building upper floor	Continental Buffet	All Inclusive
Lunch	Beach Restaurant	12:30	15:00	7 days	At the beach	Buffet	All Inclusive
Snacks	Beach Restaurant	15:00	16:00	7 days	At the beach	Snacks Corner	All Inclusive
Tea time	Beach Restaurant	16:00	17:00	7 days	At the beach	Tea Corner	All Inclusive
Dinner	Sunny Main restaurant	19:00 22:00	22:00 00:00	7 days	Main building upper floor	Buffet Late Dinner	All Inclusive

Outlets opening days & hours can be changed according to seasonality & hotel occupancy

Beverage Service Schedule

Outlet Name	Working Hours		Operation days	Location	Beverage Plan	Remarks
	from	To				
Lobby Bar	09:00	midnight	Daily	Lobby	All Inclusive	Alcoholic drinks from 10.00
Terrace Bar	18:00	midnight	Daily	Lobby	All Inclusive	
Pool Bar	10:00	sunset	Daily	Swimming pool	All Inclusive	Coffee Break: 11:00-12:00 Ice Cream: 12:30-15:00
Beach Bar	10:00	sunset	Daily	Beach restaurant	All Inclusive	Snacks: 15:00-16:00 Teatime: 16:00-17:00

Outlets opening days & hours can be changed according to seasonality & hotel occupancy

Special rules and regulations due to COVID 19:

In case there is suspected case of COVID-19 the guest will be quarantined in the hotel till testes negative at his own charge.

Swimming pool and beach sun beds shall be set up at distance of 2meters.

The HK room services will be carried according to the health and hygiene regulations applied due to COVID 19.

Proper respiratory etiquette is obligatory. Wearing the face mask in the public areas of the hotel is obligatory for all guests.

Social distance is required everywhere at the hotel.

Hand hygiene must be performed in all indications during all stay.

Maximum capacity in room 2+1.



Hotel Rules & Policies:

Restaurants Dress code:

The Giftun Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest standards of service to all guests of all nationalities. The following attire is expected to be worn:

Breakfast:

Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed. Flexibility will be provided for children.

Lunch:

Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts & dry shorts. Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

Dinner:

“Smart Casual” Dress code. Men are required to wear shorts or trousers, decent shirts or polo’s, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

!!! Management will always advise guests of the dress code regulations when needed and expect cooperation in order to maintain the standards of quality in the property.

The Giftun Azur Resort is an All-inclusive resort, providing a large choice of food & beverage to guests inside each outlet, removing food items from the restaurants is strictly prohibited. In case of a special food request, this to be handled by the Restaurant Manager on individual basis & to be charged to the guest room.

Swimwear rules for pools:

Appropriate swim attire is required to be worn in all resort swimming pools.

Cotton shorts or shirts, sport shorts, loose clothing, non-lycra bathing suits or similar items are not permitted.

Children in diapers are required to use waterproof protectors.

The above requirements are not applied along the beach coast

Accommodation with pets:

Giftun Azur Resort is permitting accommodation with pets (cats or dogs) less than 5 kg.

For the safety and comfort of all our guests, simple rules during the stay with pets should be followed:

- Prior approval from the property is required.
- Pets must be current on all vaccines. A copy of pet’s vaccination records is requested upon check in.
- Pets must be kept in a cage when unattended in room.
- The guest should be present in the room during the daily room cleaning or mini-bar refilling.
- Dogs should be kept on a leash on the hotel grounds at all times.
- Guest should pick up after his pet.
- Pets are not allowed in the lobby, restaurants and bars as well as at the pool/beach areas and sports center.
- Any damage incurred in the room by a pet is the responsibility of the guest.
- During the stay, guest has to make sure that pet has its own carpet and food bowl.
- No aggressive dogs will be allowed at Giftun Azur Resort.

!!! Seeing-eye dogs are always welcome and are exempt of charges and restrictions

Kindly note, that we have in house cats. We have several cats feeding stations in the territory of the hotel. For the safety and comfort of all our guests it is prohibited to feed those in the guests rooms and other not authorized places, also to take them to the guest rooms including terraces and balconies.