



# ULTRA ALL INCLUSIVE

Dear Valuable Guest

A warm welcome at  
Continental Hotel Hughada!  
We thank you for choosing us for your  
stay and we trust to make it a  
memorable one

With this bracelet, which you have  
received upon check-in, you can enjoy  
the following services free of charge  
mentioned in this flyer

*We make every day count*

## Ultra All-Inclusive Formula

10:00—01:00

Enjoy extended happy hours with a selection of hot , soft as well as selective alcoholic beverages that is included till your check-out date until 12:00 (noon)



### All day dining

Offering breakfast , lunch and dinner buffets with an array of selection that will rejuvenate ones mind and heart.

Breakfast: 07:00-10:00

Lunch: 13:00-15:00

Dinner: 18:30-21:00 (winter)

19:00-22:00 (summer)

We offer you the possibility to enjoy your breakfast at the convenience of your room with no additional charges (Oriental or Continental menu) Just dial “2” from your guest room phone and indulge in the selection of your favorite breakfast.

As Ultra All Inclusive guest, you can reserve your table **daily** at one of our signature a la carte restaurants.

Reservations to be made one day in advance at our **reservation desk** situated at the lobby level.



### Italian Cuisine with a la carte menu

Dinner: 18:30-21:00 (winter)

19:00-22:00 (summer)



### Grill & Oriental Cuisine with special Ultra set menu

Lunch: 13:00-15:00

Dinner: 18:30-21:00 (winter)

19:00-22:00 (summer)

Indulge yourself with 15% discount on our special romantic menus as well as on our food & beverage a la carte menus

### Beach & Pool Bar

Enjoy a selection of hot , soft as well as selective alcoholic beverages while you chill in our beach & pool bar with 15% discount on all our food & beverage a la carte menus.



### Beach Bar

From 10:00-17:00 (winter)

10:00-18:00 (summer)

Complimentary Ice cream from 15:00-17:00



### Pool Bar

From 10:00-17:00 (winter)

10:00-18:00 (summer)

Complimentary Snacks from 15:00-17:00



### Captain's Bar

Open from 10:00-03:00

**Ultra All Inclusive from 10:00-01:00**

**Local Premium Beers & Alcohols included**

Light Continental Breakfast from 10:30-12:00

15% discount on our a la carte menu from 12:00-24:00

### Sky Roof Café

Adults Only



**Ultra All Inclusive beverage list included**

Roof top café located at the hotel marina serving beverages & snacks

15% discount on food & beverage menus



### Sundeck Café

Adults Only

**Ultra All Inclusive beverage list included**

Bedouin-inspired roof top café located at the 4th floor



### Tea Garden

Open from 12:00-21:00

**Ultra All Inclusive beverage list included**

Serving premium ice cream, freshly baked waffles & pancakes **with 15% discount**

### Important Information

Bottled soft drinks, fresh juices, bottled beer, imported alcohol and special beverages, room service, Turkish coffees are against charge. Kindly note that any food brought from outside the hotel will not be allowed.

# Sports & Leisure

## Billiard / Table Tennis

You can enjoy playing billiard (age criteria: 12+) & table tennis one (1) hour for free/day but prior reservation is required.

## Tennis / Football / Squash

We have 3 clay tennis courts, one football court and one squash court. You can enjoy tennis & squash from 09:00—15:00 (equipment not included)

With prior reservation as subject to availability.

It is not permitted to use the tennis & squash court without appropriate footwear & sports gear

## Fitness

Free access to the fitness center (24h/24h) (age criteria: 16+)

It is not permitted to use the fitness room without appropriate footwear & sports gear

## Spa / Sauna / Jacuzzi

The Spa opens from 09:00 till 18:00

All services are against charge according to the spa price list.

**25% discount** on all massage offers

**30 min.** Sauna (age criteria: 16+) & Jacuzzi **for free once per stay.**

Prior reservation is required.

## Water Sport Activities

To be reserved at our Aqua Center

**25% discount** on Parasailing / Water Ski /

Banana Boat / Fun Tube / Pedalo / Cano

## Sunbeds

No reservations are allowed for sunbeds.

Hotel employees have clear instructions to clear sunbeds that are not occupied for a period over one hour.

Sunbeds will be totally disinfected after each guest for your own safety.

## Towel Card

The Towel Card, which you receive upon check-in, entitles you to get one towel each day at one of our towel centers between 08:00 -7:00

**Kindly be advised to give back the towel card upon check-out at the reception, any lost towel card will be charged with 150 EGP**

As “Environmental friendly hotel” any towel exchange exceeding more than 1 time will be against charge.

## Do not disturb

A “DND” sign is available at the towel desk in case you feel you don’t want to be disturbed by salesmen or passersby

## Check-in / Check-out

The official check-in time is 14:00, the check-out time is 12:00

## WIFI

Free WIFI service in the hotel and at your room

## Laundry

Please use the laundry requisition and the laundry bag in your room. Payment at the reception. **20% discount** will be applied on your laundry bag.

Please do not place any wet clothing in your room on the table top or the chairs. Use instead the available laundry wire at your balcony.

## Clinic / Doctor

The Clinic is open from 09:00 till 21:00, against extra charge.

For emergency cases please dial # 1 (24/7)

## Welcome Surprise

A welcome surprise will be delivered to your room on your day of arrival.

## Minibar

Minibar at your room including a selection of soft drinks that will be refilled daily on a complimentary basis.

## Safe Box

There is a digital safe available at your room free of charge. You will find the instruction in your language next to the safe. Kindly keep your safe door open before your check-out from the hotel.

**Continental Hotel Hurghada Management takes no responsibility for valuables left in your room.**

## Payment Facilities

You have the possibility to choose either to pay by cash or to pay by credit cards (Visa/Master Card/Diners Club/American Express).

**Note:** All payments are preferred to be settled through your credit card.

## ATM / Money Exchange

The cash machine is located at lobby level

## Departure

Please let the reception know one day before your check-out time to ensure that we assist to pick up your luggage. You are kindly requested to bring the room key to the reception and settle your account in case you have any extras to pay.

## Late check-out

You may stay till 16:00 at your room at no extra charge (subject to availability).

If you would like to stay longer in your room after 16:00 (latest 20:00) we will offer you **20% discount on the late check-out** fees. Please contact the reception one day in advance to check the availability.

**Kindly be informed that the room card will be automatically invalid after 12:00. Please make sure that all persons accommodated in the same room are present at the time of check-out**

## Guest Relation / Information

For any information during your stay or special requests in your room, please contact the Guest Relation desk, dial #6034 or 1

## Dress Code—Smart casual

We kindly request you not to wear swimsuits either in the lobby area, as well as in the restaurants during breakfast, lunch & dinner



**Warm Welcome to the Continental Hotel Hurghada**  
**Thank you for choosing our All-Inclusive package**

<b>All Inclusive privileges and information</b>	<ul style="list-style-type: none"> <li>- With this bracelet, which you have received upon check-in, you can enjoy the following services free of charge.</li> <li>- <b>The All-inclusive starts at 10:00 -23:00.</b>All hot beverages, selection of tea and hot chocolates, coffee &amp; soft drinks, local alcohol beverages, are included till your check out day at 12:00 (noon)</li> <li>- The official check-in time is 14.00, the check-out time 12.00 (noon)</li> <li>- As all-inclusive guests with min. stay of 4 nights, you can enjoy an a la carte dining experience, please book once the Al dente (Italian) restaurant and once the Marina (Grill) restaurant one day in advance at the Restaurant Reservation desk beside the main restaurant entrance.</li> </ul>
<b>"Palm's Brasserie" Restaurant</b> 	<ul style="list-style-type: none"> <li>- All-Inclusive buffet style</li> <li>- Breakfast box for early departure with prior reservation, one day in advance</li> <li>- Breakfast 07:00 - 10:00</li> <li>- Lunch 13:00 - 15:00</li> <li>- Dinner 18:30 - 21:00 (winter time) 19:00 - 22:00 (summer time)</li> </ul>
<b>"Al Dente" Italian Restaurant</b> 	<ul style="list-style-type: none"> <li>- Serving à la carte Italian food (<b>Once during stay for min. stay of 4 nights</b>)</li> <li>- 15% discount will be applied on the total bill in case you wishes to visit one more time. Dinner 18:30 - 21:00 (winter time) 19:00 - 22:00 (summer time)</li> <li>- Please reserve your table for dinner 1 day in advance through the Restaurant Reservation desk beside the main restaurant entrance.</li> </ul>
<b>"Marina" Grill House</b> 	<ul style="list-style-type: none"> <li>- Serving à la carte grilled specialties (<b>Once during stay for min. stay of 4 nights</b>)</li> <li>- All Inclusive Free Dinner from 19:00-22:00 (Summer) 21:00 (Winter)</li> <li>- Restaurant operation from 13:00-22:00 (Summer) 21:00 (Winter)</li> <li>- Please reserve your table for dinner 1 day in advance through the Restaurant Reservation desk beside the main restaurant entrance.</li> <li>- 15% discount will be applied on the total bill in case u wish to visit <b>one more time.</b></li> </ul>
<b>"Al Khalig" Beach Bar</b>	<ul style="list-style-type: none"> <li>- à la carte Menu 12.00 -17 :00 Against charge</li> <li>- Ice cream (Free) is served from 15:00-17:00.</li> </ul>
<b>"La Terrace" Pool Bar &amp; Snacks</b>	<ul style="list-style-type: none"> <li>- <b>Snack</b> 15:00 - 17:00 (Free)</li> <li>- <b>A la Carte Menu</b> 12:00 - 17:00 <b>Against charge</b></li> </ul>
<b>"Captain's Bar"</b>	<ul style="list-style-type: none"> <li>- Open from 10.00 till 03.00am.</li> <li>- <b>All-inclusive from 10:00 - 23:00</b></li> <li>- Light continental breakfast <b>10:30-12:00</b></li> <li>- Imported Spirits and Premium drinks <b>against charge</b></li> </ul>
<b>Pool Bar &amp; Beach Bar</b>	<ul style="list-style-type: none"> <li>- Beverage 10.00 - 17:00 (winter time) 10.00 - 18:00 (summer time)</li> <li>- <b>All Inclusive Beverage list included</b></li> </ul>
<b>"Sundeck Café" (Adults Only)</b>	<ul style="list-style-type: none"> <li>- Oriental Rooftop café located on the 4<sup>th</sup> floor, serving local &amp; international beverages</li> <li>- Open from 17.00 - 23:00</li> <li>- <b>All Inclusive Beverage list included</b></li> </ul>
<b>"Tea Garden"</b>	<ul style="list-style-type: none"> <li>- Located in the heart of the hotel, serving a selection of premium ice cream / waffles / pancakes</li> <li>- Open from 11.00 - 21:00</li> <li>- Ice Cream / Waffles / Pancakes <b>against charge</b></li> <li>- <b>All Inclusive Beverage list included</b></li> </ul>
<b>"Sky Roof Café" (Adults Only)</b>	<ul style="list-style-type: none"> <li>- Rooftop Lounge located at the hotel marina, serving local &amp; international beverages</li> <li>- Open from 12.00 - 20:00 (winter time)</li> <li>- All drinks <b>against charge</b></li> </ul>
<b>Dress Code</b>	<ul style="list-style-type: none"> <li>- We kindly request you not to wear swimming costumes in the Lobby &amp; Reception area as well as in the Restaurants during breakfast, lunch and dinner.</li> <li>- Please do not wear shorts, sleeveless shirts and slippers in the restaurants during dinner time.</li> </ul>
<b>Guest Relation</b>	<ul style="list-style-type: none"> <li>- For any information during your stay or special requests in your room please contact the Guest Relation desk, please dial 6034 or 1.</li> </ul>
<b>Kids Club</b>	<ul style="list-style-type: none"> <li>- Access to the Snoopy Club for kids between 4 – 12 years – Daily open from 15:00 – 17:00</li> <li>- Daily morning activities organized at the pool area</li> <li>- Mini disco at 20:30 at the night entertainment area</li> </ul>

<b>Sports and leisure</b>	<ul style="list-style-type: none"> <li>- You can enjoy playing Billiard (as of 12 years) and tennis table <b>against charge. 50% discount</b> will be applied from 09:00-15:00</li> <li>- You can enjoy tennis and squash from 09:00 – 15:00 (equipment's are not included).</li> <li>- With prior reservation as subject to availability.</li> </ul>
<b>Tennis &amp; Squash - Football Court</b>	<ul style="list-style-type: none"> <li>- We have 3 Clay Tennis Courts, one football court, one squash court.</li> <li>- It is not permitted to use the Tennis without sport shoes and suitable sport cloths.</li> </ul>
<b>Fitness</b>	<ul style="list-style-type: none"> <li>- Unlimited use of Gym</li> <li>- Fitness opens from 09.00 - 20:00 (as of 16 years), It is not permitted to use the fitness without sport shoes and suitable sport cloth</li> <li>- <b>Spa</b> open from 09.00 - 18:00. All Services are <b>against charge</b> according to the spa price list.</li> <li>- <b>50% discount</b> from 09:00 - 15:00 on Sauna (age as of 16years).</li> <li>- Prior reservation is required.</li> </ul>
<b>Hairdresser</b>	<ul style="list-style-type: none"> <li>- Open daily from 10:00 – 19:00</li> <li>- Located at the shopping area</li> </ul>
<b>Towel card &amp; Towels at the pool &amp; at the beach</b>	<ul style="list-style-type: none"> <li>- The towel card, which you receive upon check-in, entitles you to get one towel each a day at one of our Towel Centers between 08:00 and 17:00.</li> <li>- <b>Kindly be advised to give back the towel card upon check out at the Reception, lost towel card will be charged with 150EGP.</b></li> <li>- As Friendly environmental hotel, the towels exchange more than 1 time will be against charge.</li> <li>- No reservation are allowed for sun beds, Hotel employees have clear instructions to clear sunbeds that are not occupied for period over one hour. Sunbeds will be totally disinfected after each guests for your safety.</li> </ul>
<b>Do not Disturb Sign (Beach &amp; Pool)</b>	A DND (do not disturb) sign is available at the towel desk in case you might feel disturbed by the passerby salespersons.
<b>Minibar</b>	- Kindly be informed that the mini-bar is available in the room against charge. Mineral water placed on the top of the mini bar is free of charge and refilled daily.
<b>Safe Box</b>	<ul style="list-style-type: none"> <li>- There is a digital safe available at your room free of charge. You will find the instruction in your language next to the safe. Kindly keep your safe door open before your check-out from the hotel.</li> <li>- <b>Continental Hotel Hurghada Management takes no responsibility for valuables left in your room.</b></li> </ul>
<b>Laundry</b>	- Please use the laundry requisition and the laundry bag in your room. Payment at the Reception Desk upon check out. 10% discount will be applied on your laundry bag.
<b>Doctor</b>	- The Clinic is open from 09:00-21:00, against extra charge. For emergency cases please dial #1 (24h).
<b>Internet Service</b>	- Free Wi-Fi Service – in lobby area & rooms free of charge.
<b>Payment</b>	<ul style="list-style-type: none"> <li>- You have the possibility to choose either to pay by cash or to pay by credit cards (Visa/MasterCard/Diners Club/American Express).</li> <li>- <b>Note:</b> All payments prefer to be settled through your credit cards.</li> </ul>
<b>Credit Limit</b>	- Each room enjoy a credit limit 2000 EGP, in case the limit exceed 2000 EGP, you have to contact our reception to settle your bill
<b>Exchange Service</b>	- The cash-machine is located in the shopping arcade beside the jewelry shop.
<b>Check-out time</b>	<ul style="list-style-type: none"> <li>- Please let the Reception know when we can pick up your luggage one day before your check-out.</li> <li>- You are kindly requested to bring the room key to the Reception and pay your account if you have any extras to pay.</li> <li>- If you would like to stay in the room longer please contact the reception one day in advance, according to the hotel availability.</li> <li>- <b>Kindly be informed that the room key card will be automatically not valid after 12.00 (noon)</b></li> <li>- For more information please contact the Reception #1.</li> <li>- <b>Please make sure that all persons accommodated in the same room are present at the check-out.</b></li> </ul>
<b>Important Information</b>	<ul style="list-style-type: none"> <li>- Bottled soft drinks, fresh juices, bottled beer, premium and imported alcohol and special beverage, Room service, Turkish coffee <b>are against charge.</b></li> <li>- Kindly note that any food brought from outside will not be allowed.</li> <li>- Please don't place any wet clothing on the table top or the chairs. Use instead the available laundry wire.</li> </ul>

**We make every day count**

**Wishing you a nice stay at the Continental Hotel Hurghada**