



## Ultra All Inclusive Premium Concept

Welcome to Rixos Premium Magawish Suites & Villas! Our aim is to ensure you feel the Rixos Touch during your holiday. This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday. Enjoy our services 😊

### DINING

#### TURQUOISE BUFFET RESTAURANT

Breakfast	07:00 - 10:00
Late Breakfast	10:00 - 11:00
Lunch	12:30 - 14:30
Dinner	18:30 - 21:30

#### PEOPLES (International Cuisine)

Breakfast	09:00 - 11:00
Lunch	12:00 - 18:00
Snacks	22:00 - 07:00

Tea Time in the Lobby  
17:00 – 18:00

Café De Vienne (Sweets & Pastries)  
09:00 – 23:00

Movenpick Ice Cream Corner  
10:00 – 18:00

#### A LA CARTE RESTAURANTS\*

Asian	(Far East)	19:00-21:30
Lalezar	(Turkish)	19:00-21:30
Salt	(Seafood)	19:00-21:30
La Churrascaria	(Brazilian)	19:00-21:30
Peoples (International)		19:00-22:00

\* Reservation for a la carte can be made with your Guest Relation Team by dialing 222 (09:00-16:00). Reservations can be made for the same day and the following day and are subject of availability. \*\*Dress code – smart casual – no sportswear, sports shorts, flip-flops. Please ensure you attend your reservation on time, any delay of 15 minutes or more will result in your reservation being cancelled

### BARS

Lobby Bar	24 Hours	English pub	22:00 - 02:00
Lagoon Pool Bar	10:00 - 18:00	The Piazza	10:00 - 00:00
Beach Bar	10:00 - 18:00	Panorama	12:00 - 00:00
Vitamin Bar (No Alcohol)	10:00 - 19:00	Shisha Corner*	12:00 - 00:00

\*Shisha is temporarily not available due to Covid-19 as per the Egyptian Ministry Of Health

### SERVICES NOT INCLUDED IN THE PREMIUM CONCEPT (Extra Charge)

Late check out from the room, Spa & Beauty Treatments, In room dining, cigars, Medical Services in the Hotel Clinic, Dry Cleaning & Laundry Services, Surfing & Diving Activities, Horse Riding, Cabanas

### ENTERTAINMENT

Enjoy a wide variety of daily and evening activities with our Entertainment Team – please check the information board for more detailed information.

### RIXY KIDS CLUB

Rixy Kids Club operates daily 09:30 - 17:30 & 20:00– 23:00. Rixy kids club is suitable for all ages from 1-12 years, children under the age of 4 should be accompanied by a parent/responsible adult. We kindly ask you to follow the Health & Safety Procedures. These are in place to ensure a safe environment for your children

### ANJANA SPA

Relax in our award winning “Anjana” Spa. Offering a wide variety of treatments. Please contact the Spa reception for any enquires or reservation. Our Spa opens from 09:00 – 20:00. You also have use of the very well equipped, modern fitness centre - open daily from 06:00–

20.00. It is not permitted for children under the age of 12 to enter or use the Spa Facilities and 12-16 years must be accompanied by an Adult. It is not permitted for anyone under the age of 16 to enter or use the Fitness Centre. We do not take any responsibility for the loss of personal belongings, valuable items or money left unattended. \* Due to current Government Regulations the steam room is not operating.

### **CHECK IN & CHECK OUT PROCEDURE**

**Check in at 14:00 and Check Out at 12:00 midday.** Please contact Concierge (666) to collect your luggage. Please return your key upon check out to the reception. Your key card will deactivate at midday on your departure day, if you require a late checkout please check availability and prices with our Reception Team 1 day prior to departure.

### **CABANA HIRE**

Our Beach Cabana are specially designed for your relaxation and comfort. Please, contact with you Guest Relation Team for further information about prices and packages

### **USEFUL INFORMATION**

**Wi-Fi** is free and available in public areas and in your room. (Only for browsing, downloading is not permitted)

**Money Exchange** – there is an ATM machine available next to the English Pub

**Dress code** is required in the hotel restaurants and outlets in the evening time.

**Information Channel** – You will find all useful information on your IPTV

**Phone** – All Suites/Villas are equipped with direct dial telephones – to call another Suite/Villa please dial 5 followed by the Suite/Villa number – this service is free of charge. To call an outside line please dial 9 followed by the dialing code and phone number – this service is with charge.

**Laundry Service** – All rooms are provided with a laundry bag and price list

### **Very Important Information**

Rixos Hotels Egypt's top priority is the Health & Safety of both our Guests and Team Members. It is essential that you follow the Social Distancing Rules and all Procedures in place. Your room will be cleaned every day without exception – if you require just a refresh of certain amenities please the Rixos Online Butler Service. Gloves, masks and hand sanitizers are provided– please use them. The Hotel has the right to remove any person not following the procedures – our guests wellbeing is our top priority. Shisha is not permitted according to Local Government Regulations

***The Hotel Management does not take any responsibility for the loss of personal belongings, valuable items or money that is left in the Suites/Villas or public areas unattended. Please keep your belongings in the safe box provided in your Suite/Villa. Please do not make any cash payments for extra charge services, please sign your check and it will be added to your Suite/Room bill, you can pay and close your bill one day before departure or during check-out. Kindly note that our Suites/Villas are non-smoking. Smoking is permitted on the terrace or balcony only. Smoking shisha in the Suite/Villa, balcony or terrace is not permitted***

**Kindly note, that opening and closing times of hotel facilities can be change at any time through Rixos Management and are subject to hotel availability and weather condition.**