



Blend Elphistone

Marsa Alam

FACT SHEET

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|------------------------------------|---|
| Hotel Name: | Blend Elphistone Resort - Marsa Alam |
| Category: | 4 Stars. |
| E-mail: | info@blendresorts.com |
| Address: | 25 KM, North Marsa Alam City, Egypt. |
| Telephone: | +(2) 012 22 189203/ 012 27 903202 |
| Fax: | +(2) 06 53 380030 |
| Hotel Website: | www.blendresorts.com |
| Head Office: | 30, Youssef Al-sahaby St., from El-Hegaz St., Heliopolis, Cairo. |
| Telephone: (Head Office) | +(2) 0218 128 28 |

Welcome To

BLEND ELPHISTONE RESORT

Blend Elphistone Resort is the unique blend of fun and comfort. With its ideal location in Marsa Alam, it grants you direct access to its own white sandy beach; situated on the enchanting southern part of the Red Sea. That area is particularly famous for its mesmerizing diving spots; rich with coral reefs, dramatic walls, and dolphin houses.

Our resort is a perfect getaway for a memorable experience; with its variety of carefully chosen recreational and sportive activities; the resort boasts four large swimming pools including one heated and one relax pool with a Jacuzzi, and a designated kids pool.

Whether you choose to spoil yourself into a treatment in our world-class spa, recharge your soul after a soothing massage, or just lie on the beach sipping your favorite cocktail; watching the golden sun diving into the blue, Blend Elphistone Resort is the perfect choice for a memorable holiday.

BUILDING

| TYPE OF BUILDING | HOW MANY | FLOORS | TOTAL ROOMS NUMBER |
|--------------------------|----------|-----------|--------------------|
| Main Building & Clusters | 10 | 1 - 2 & 3 | 271 |

ROOMS

| ROOM TYPE | TOTAL NUMBER | SIZE | MAX. OCC. | BEDDING | VIEW |
|-----------------|--------------|------------------------|-----------|----------------|--------------|
| Standard Rooms | 194 | 35 - 40 m ² | 2+2 | King/Twin/Trpl | GV/ PV/SV |
| Family Rooms | 5 | 64 - 75 m ² | 3+2 | King/Twin | PV/ SV |
| Superior Rooms | 10 | 40 - 44 m ² | 2+2 | King/Twin | PV/ SV |
| Deluxe Rooms | 38 | 35 - 40 m ² | 2+2 | King/Twin | GV/ PV/SV/ R |
| Connected Rooms | 24 | 35 - 40 m ² | 2+2 | King/Twin | GV/ PV/SV |

***Matrix:** GV: Garden View. SV: Sea View.
PV: Pool View. R: Renovated.

ROOM FACILITIES

| | | |
|---------------------|--|---|
| • LED TV. | • Water Boiler Kettle. (Upon request) | • Adapters & Plugs. (Upon request) |
| • Telephone. | • Bathroom Amenities. | • In-room Dining Service. (Chargeable) |
| • Air Conditioning. | • Laundry Service. (Chargeable) | • Connected Rooms Available. |
| • Safe Deposit Box. | • Mini Bar. | • Smoking & Non-smoking Rooms Available. |
| • Balcony/Terrace. | • Bathroom With Shower/ Bathtub. | |

HOTEL FACILITIES

- 24 Hour Concierge.
- 24 Hour Front Desk.
- Parking. (Free of charge)
- WI-FI Internet. (In lobby & lobby bar only)
- Luggage Store Room.
- Private Sandy Beach.
- Limousine Service. (chargeable)
- Postal Service.
- Laundry Service. (Chargeable)
- Lobby Shops.
- Pharmacy.
- Four Pools.
- Beauty Salon. (Chargeable)
- Shopping Arcade.
- Health Club. (Chargeable)
- MasterCard, VISA.
- Clinic 24/7. (Chargeable)
- Multilingual Staff.
- ATM

LEISURE ACTIVITIES

- Diving Center.
- Beach Games.
- Billiard. (Chargeable, age +12)
- Animation Team with Full Activities Program.
- Table Tennis.
- Roman Amphitheatre.
- Horse & Camel Riding.
- Water & Beach Sports.
- Darts.
- Snorkeling.
- Aerobics.
- Beach Football Yard.
- Beach Volleyball Court.
- Kite Surfing.
- Mini Club.
- Safari Trips.
- Steam Room. (Chargeable)
- Jacuzzi.
- Coco Loco Discotheque.
- Kitesurfing. (Chargeable)
- Massage Room. (Chargeable)
- Health Club.
- Beach Buggy.
- Sauna. (Chargeable)
- Gym. (Free of charge, age +16)
- 2 Floodlit Tennis Courts. (Chargeable)

SWIMMING POOLS

| POOLS | HEATED | SIZE (SQ.) | DEPTH |
|------------------------|--------|-------------------|--------------|
| Relaxing Swimming Pool | No | 264m ² | 50 - 160 cm |
| Heated Swimming Pool | Yes | 400m ² | 50 - 160 cm |
| Swimming Pool | No | 594m ² | 120 - 180 cm |
| Kids Pool | No | 78m ² | 50 cm |

BEACH

Sandy Private Beach: 300 m.

GENERAL

- Umbrellas.
- Sunbeds.
- Marina 450m.
- Windbreakers.
- Mattresses.
- Chaise lounge.
- Towels.

FOOD & BEVERAGE SERVICE

RESTAURANTS

| NAME | LOCATION | WORKING HOURS | SPECIFICATION |
|------------------------|------------------|---------------|---------------------|
| Fenti Restaurant | Beside The Lobby | 07:00 - 21:30 | Daily Themed Buffet |
| Sofra Restaurant | Outdoors | 19:00 - 21:30 | Oriental Grill |
| Bella Ciao Restaurant | Beach Area | 10:00 - 17:00 | Pizzeria |
| Hush Burger Restaurant | Pool Area | 19:00 - 21:30 | Burger |

MEALS

| MEAL | OUTLET NAME | WORKING HOURS | OPEN BUFFET / A LA CARTE |
|----------------|-----------------------|---------------|--------------------------|
| Breakfast | Fenti Restaurant | 07:00 - 09:30 | Open Buffet |
| Lunch | Fenti Restaurant | 12:30 - 14:30 | Open Buffet |
| Dinner | Fenti Restaurant | 19:00 - 21:30 | Open Buffet |
| | Sofra Restaurant | 19:00 - 21:30 | Set Menu |
| Snacks Service | Bella Ciao Restaurant | 10:00 - 17:00 | Snacks |

BARS

| NAMES | LOCATION | WORKING HOURS | DESCRIPTION |
|---------------------------|------------|----------------|---|
| Omar El Sherif Lounge Bar | Lobby Area | 09:00 - 00:00 | Local alcoholic drinks, Coffee, Tea & Soft Drinks |
| Palms Pool Bar | Pool Area | 09:00 - 23:00 | Local alcoholic drinks, Coffee, Tea & Soft Drinks |
| Bella Ciao Bar | Teens Area | 09:00 - Sunset | Local alcoholic drinks, Coffee, Tea & Soft Drinks |

CHILDREN ACTIVITIES

- Entertaining Sports & Activities.
- Kids Animation.
(sports activities, in mini club, 4-12 y.o.)
- Painting.
- Kids Swimming Pool.
- Private Beach.
- Kids Game Room.
- Kids Club with
Playground Areas.
- Arts and Crafts.
- Mini Club.

OTHERS

Credit Cards (MasterCard, VISA)

Languages (Arabic, English, Italian, German, and others, major European languages are spoken)

Currency (EGP, EUR, USD)

DISTANCES TO AND FROM THE HOTEL

| FROM HOTEL | DISTANCE IN KM | TIME NEEDED | BY |
|----------------------|----------------|-------------|----------|
| Marsa Alam - Airport | 40 KM | 35 min. | Car/ Bus |
| Marsa Alam City | 25 KM | 20 min. | Car/ Bus |
| Hurghada Airport | 250 KM | 180 min. | Car/ Bus |

Last Updated: Feb 2023

Welcome to Blend Elphistone Resort Marsa Alam

All-Inclusive Information

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| All Inclusive Privileges | <p>Upon your check-in and receiving guest bracelet you can enjoy All Inclusive System. All hot & cold, local alcoholic & wine be served by glass & non-alcoholic drinks are included.</p> <p>After midnight all beverages are chargeable. All premium and imported alcoholic drinks are chargeable. Bottled water and canned drinks in bars are chargeable.</p> <p>Alcoholic drinks are served only to adults 18 years & over.</p> <p>The official Check-in time is 14:00, the Check-out time is 12:00 noon.</p> <p>The AI System starts with lunch on the day of arrival and ends with breakfast on the day of departure.</p> <p>The AI System expires at 11:30 on the day of departure.</p> <p>Please do not pay cash in our F&B outlets but upon Check-out at the Reception.</p> |
| "Fenti" International Restaurant | <p>Breakfast 07:00 till 09:30 – buffet style</p> <p>Lunch 12:30 till 14:30 – buffet style</p> <p>Dinner 19:00 till 21:30 – buffet style</p> <p>Late Snacks 22:00 till 00:00 – cold cuts (in the room or in the restaurant upon request of tour operator in case of big groups)</p> <p>Alcoholic drinks not served from 07:00 till 10:00</p> <p>It is not allowed to take food out of the restaurant; otherwise, it will be against extra charge.</p> |
| "Sofra" Oriental Theme Restaurant | <p>Dinner 19:00 till 21:30 (open Monday/Wednesday/Saturday) – set menu</p> <p>Upon prior reservation (<u>minimum one day in advance till 15:00</u>) and as per availability, free of charge once per week</p> <p>For assistance with reservation please contact Reception #0</p> |
| HUSH Burger Restaurant | <p>Dinner 19:00 till 21:30 (open everyday) – set menu</p> <p>Upon prior reservation (<u>minimum one day in advance till 15:00</u>) and as per availability, free of charge once per week (some extra items in menu chargeable)</p> <p>For assistance with reservation please contact Reception #0</p> |
| "Omar El Sherif" Lobby Lounge Bar | <p>Beverages 09:00 till 00:00</p> <p>Tea Time 16:30 till 17:30</p> <p>Italian style coffee – Espresso, Cappuccino.(With Extra)</p> <p>Alcoholic drinks not served from 09:00 till 10:00</p> |
| "SunShine" Pool Bar | <p>Beverages 09:00 till 23:00</p> <p>Alcoholic drinks not served from 09:00 till 10:00</p> <p>ice cream from 15:00 till 17:00</p> |
| "Bella Ciao" Beach Bar & Snacks | <p>Beverages 09:00 till Sunset</p> <p>Late Breakfast 10:00 till 11:00</p> <p>Snacks 12:00 till 17:00</p> <p>Alcoholic drinks not served from 09:00 till 10:00</p> |
| Dress Code | <p>Please note that swimwear is not to be worn in the Lobby & Reception areas or in the restaurants during breakfast, lunch, or dinner. Please do not wear shorts, sleeveless shirts, or slippers in the restaurants during the dinner period.</p> |
| Breakfast & Lunch Box | <p>Please order your Breakfast Box or Lunch Box one day in advance till 20:00 (free of charge)</p> <p>For assistance, please contact Reception #0</p> |
| Concierge | <p>For any maintenance orders, special requests or assistance, please contact Reception #0</p> |
| Entertainment Blend Kids Club activities Babysitter | <p>Daily animation program – sports & leisure activities by the pool and beach (10:00 till 12:30 / 15:00 till 16:45).</p> <p>Kids Mini Disco (from 20:30) and evening Show program (from 21:00) in the Amphitheater located by the building "K".</p> <p>Blend Kids Club activities daily 10:30 till 12:30 / 15:30 till 17:00, for children aged 4-12 years old</p> <p>Detailed information is available on the boards by lobby / pool / beach.</p> <p>Babysitter available against extra charge. For assistance, please contact Reception #0</p> |
| Tennis Court & Billiard | <p>Tennis court located by the parking, free of charge (lighting in the evening, against extra charge 8€/hour).</p> <p>Billiard tables located in the lobby, against extra charge 6€/hour.</p> <p>For equipment, please contact Reception #0</p> |
| Child Safety | <p>Children are the responsibility of their parents/caretakers and must be accompanied by and be under parental guidance at all times.</p> |
| SPA | <p>Open daily 09:00 till 18:00, for age 16+ years old, against extra charge.</p> |

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| Fitness Center (Gym) | Open daily 09:00 till 18:00, for age 16+ years old, free of charge. It is not permitted to use the Gym room without sports shoes. |
| Hairdresser | Open daily, upon reservation, against extra charge. |
| Tenants | The hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops etc.) |
| Pools / Beach jetty | Available 4 pools: main pool, kids' pool, middle pool (heated in the winter), relaxing pool. Pools open from 08:00 till 17:00 Beach open from 07:00 till 18:00 Jetty open from 07:00 till 17:00 Children must be supervised by an adult at all times. Please familiarize yourself with the pool & beach information, rules on the boards. Please note: It is not allowed to reserve sunbeds at the pool and beach. It is not allowed to sunbathe topless; please respect other guests staying in the hotel. |
| Beach Towels Exchange | Beach towels can be obtained with beach towel cards in the towel center located by the pool. Changing of the beach towels is possible also through the towels center. A lost or damaged beach towel / towel card will be charged 175EGP. |
| Red Flag System | To enjoy your day without interruptions by salesmen, please be advised to put the red flag by your umbrella. The red flags are available with the Recreation. |
| Diving Center | Service against extra charge. Please contact Diving Center located on the beach. |
| Minibar | Minibar is filled with 2 small bottles of water upon arrival and refilled as per consumption, free of charge. Any extra items are upon request, against extra charge. For order, please contact Reception #0 |
| Safe Box | Digital Safe Box is available in the room, free of charge. Instruction to the Safe Box is provided. Kindly leave the Safe Box door open before you Check-out from the hotel. Management of Blend Elphistone Resort Marsa Alam accepts no responsibility for valuable items left outside the Safe Box or in an open Safe Box. |
| Laundry | Service available from 09:00 till 17:00, against extra charge. For service, please contact Reception #0 |
| Room Cleaning | Times for room cleaning, bed linens, towels exchange and bathroom amenities replenishment: daily from 09:00 till 16:00. By using towels and bed linen more than once you help protect the environment. Please leave the towels on the floor / in the bathtub in order to be exchanged. Signs "Make Up" & "Do Not Disturb" are available in the room. If you prefer a specific time for daytime cleaning, please contact Reception #0 |
| Limousine Service | Available upon request at the desk located in the lobby, against extra charge. |
| Doctor | Doctor available 24h upon request, against extra charge. For assistance or emergency please contact Reception #0 |
| Internet Service | For receiving a sim card, please contact the Vodafone representative (desk in the lobby), against extra charge. |
| Wake-Up Call | To arrange your wake-up call please contact Reception #0 |
| Payment | You may choose to pay your bill either by cash or by credit card (Visa Card, Master Card) Please note: we do not accept coins. |
| Check-out Time | Please let Reception know one day before departure the time we can collect your luggage. On departure day please bring back the room key to the Reception and settle your account for any extra pay. Please note: we do not accept coins. A lost or damaged room key / power saver card will be charged 150EGP. If you would like to stay in the room after 12:00 noon, please contact Reception one day in advance (late Check-out is subject to availability, against extra charge). For more information, please contact Reception #0 |
| Roof Top Regulations | Please do not enter the rooftop areas of the buildings. Any damage or accident will be at your own risk. The hotel management will not accept any responsibility for claims of injury. |
| Safety Rules | Hotel premises are not to be crossed for your own safety. The hotel management will not accept any responsibility for claims of injury. |
| Local Legislation | The Health & Safety standards and regulations in Egypt may not be the same as in your country of residence. |

In case of emergency please follow the fire exit map behind your room door.

Please, be advised that it is not recommended to bring food, drinks and water from outside the resort for Health & Safety reasons.

Please contact Reception for any further information.

WE WISH YOU A PLEASANT STAY!