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| **HELIOS SPA HOTEL** **SUMMER 2025 FACT SHEET** |
| **Opening date** | Summer of 2006 | **Number of Floors** | 7 |
| **Category** | 4\* | **Total number of lifts** | 2 |
| **Company** | APOLLO HELIOS RESORT ЕAD | **Pet** | No |
| **General manager** | **Ilyas Daşkın**ilyas.daskin@bulgarian-sun.comilyas@tetrareal.com | **Marketing Managers** | marketing@bulgarian-sun.com |
| **Sales Managers** | sales@bulgarian-sun.com | **Reservations** | reservations@bulgarian-sun.com |
| **Finance manager** | **Svetoslav Datsov**Svetoslav@tetrareal.com | **Address** | Varna, Bulgaria, Golden Sands |
| **Season** | 2025 | **Call center** | +359 52 356 108 |
| **Concept** | All-inclusive / ULTRA All- inclusive | **Telephone** | +359 888 137 383+359 889 299 194 |
| **Total Rooms** | 204 | **Web address** |  |
| **Total Number of Beds** | 408 |  |  |

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| **DISTANCE & GENERAL INFORMATION** |
| **Varna City Center** | 16 km | **Thracian Cliffs Golf** | 34 km |
| **Varna airport** | 27 km | **Bolata Beach** | 63 km |
| **Sea Garden Varna** | 13 km | **Free beach** | **No** |
| **Varna Dolphinarium** | 13 km | **Check-in/Check- out time** | From 15:00 / till 11:00 |
| **Aladzha Monastery** | 3 km | **Languages spoken** | Bulgarian, English, Germany, Romanian, Russian |
| **Balchik Palace** | 21 km | **Credit Cards** | Visa, MasterCard |
| **Cape Kaliakra** | 61 km | **Disabled Guests** | Yes |
| **Stone forest** | 30 km | **Smoking in the room** | No |
| **City Cathedral** | 16 km | **Transfer Types** | Taxi / Private transportation available upon request as an extra payment. Please contact our reservation department. |

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| **OTHER SERVICES** |
| **Free** | Standard internet at the lobby | Fitness by Precor | Open air playground for kids (3-12 y.o.) under parents` supervision | Daily entertainment activities |
| Sauna, steam bath | Mini train transfer to the Riviera bus stop and back (on internal schedule) | Billiard, table tennis | Mini club (3-7 and 7-11) |
| Slippers | Quiet corner park | Evening party and shows | Children slides at the pool |
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| **Paid** | Extended All-inclusive Package | Doctor and clinic services | Treatments in Aphrodite Beauty & Spa center | Excursions and boat/yacht trips |
| Laundry | Taxi transfer (hotel-airport; airport-hotel) | Freshly squeezed fruit and vegetable juices | Deluxe spirit drinks, champagne, imported alcoholic drinks, high quality wines etc. Please check our menu at Apollo Lobby Bar |
| Parking for extra charge (per car per day)- limited capacity. Payment at arrival on the reception desk. |  |  | Party organization |

\*\*\* For our extra services please contact our Guest Relation Officer & Concierge.

\* All additional requirements are for extra charge

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| **ROOM SERVICES** | **Standard Room****Park view** | **Apollo concept Pool and Sea view** | **Apollo concept Family rooms** | **Apollo concept One Bedroom Suite** |  |
| **Cleaning** | Every day | Every day | Every day | Every day |
| **Changing bed linen** | Every 3-4 days | Every 3-4 days | Every 3-4 days | Every 3-4 days |
| **Changing towels** | Every 2 day | Every 2 day | Every 2 days | Every 2 day |
| **Maximum capacity** | 2+1;1+2 | 2+1;1+2 | 2+2;3+1;4+0 | 2+2;3+1;4+0 |
| **Square meters net** | **33** | **33** | **43** | **58** |
| **Rooms with sea view** |  | **60** | **22** |  |
| **Room with garden view** | **102** |  | **7** | **6** |
| **Room with pool view** |  |  |  | **7** |
| **Rooms with side view** |  |  |  |  |
| **King bed** | **57** | **40** | **7** | **13** |
| **Twin bed** | **47** | **20** | **22** | **0** |
| **Bedroom** | **1** | **1** | **1** | **1** |
| **Living room** | 0 | 0 | 0 | 1 |
| **Sofa in room** | 0 | 0 | 1 | 1 |
| **Bathtub + shower** | **Bathtub or shower** |  |
| **Make-up / shaving mirror** | **All rooms** |  |
| **Hair dryer** | **All rooms** |  |
| **Shampoo/ shower gel from dispenser****Liquid soap from dispenser** | **All rooms** |  |
| **Slippers** | **All rooms** | **All rooms** | **All rooms** | **All rooms** |  |
| **Baby Cot** | **On request (free)** |  |
| **Baby bottle warmer** | **At the main restaurant for common use only** |  |
| **Terrace / Balcony** | **All rooms** |  |
| **Satellite TV** | **All rooms** |  |
| **Telephone** | **All rooms** |  |
| **Wireless Internet** | **Only at the lobby /public areas** |  |
| **Heating / Cooling (AC)** | **All rooms** |  |
| **Sewing kit** | **On request** |  |
| **Safe** | **At reception for extra charge** |  |
| **Mini fridge** | **All rooms** | **All rooms** | **All rooms** | **All rooms** |  |

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| **ALL INCLUSIVE BEVERAGE CONCEPT - STANDARD ROOM** **PARK VIEW (09:00-23:00)** |
| **Hot & Soft Drinks, Low alcoholic Drinks:** | **Local spirits:** |
| Espresso, Latte, Cappuccino, Macchiato, Hot Chocolate, Milk, Tea & Hot Water from Vending MachinesTable water, soft drinks, variety of juicesLocal draft beerLocal red, white and rose draft wines | * Whiskey: Standard whiskey
* Brandy: Standard local brandy
* Vodka: Standard local vodka
* Gin: Standard local gins
* Liquor: Standard local liquors
* Mastika: Standard local mastika
* Rum: Standard local rum
* Tequila: Standard tequila
* Rakia
* Vermouth
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| **ULTRA ALL-INCLUSIVE BEVERAGE CONCEPT (00:00-24:00)****APOLLO CONCEPT ROOMS AND APARTMENTS IN HELIOS** |
| Espresso, Latte, Cappuccino, Macchiato, Hot Chocolate, Milk, Tea & Hot Water from Vending MachinesTable water, soft drinks, variety of juicesLocal draft beerLocal red, white and rose draft wines | * Whiskey: Standard whiskeys
* Brandy: Standard local and imported brandy`s
* Vodka: Standard local and imported vodkas
* Gin: Standard local and imported gins
* Liquor: Standard local and imported liquors
* Mastika: Standard local mastika
* Rum: Standard local and imported rums
* Tequila: Standard imported tequila
* Ouzo: Standard local and imported ouzo
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| **APOLLO CONCEPT ROOMS AND APARTMENTS EXTRA SERVICES INCLUDED:** | **\****HELIOS SPA 4\*** |
| **DBL** | **FAM** | **APT** |
| Free Beach facilities usage \* | ✔ | ✔ | ✔ |
| Iron + ironing board in the room | **On request** | **On request** | **On request** |
| VIP lounge area in the restaurant with reserved table per room |  |  | ✔ |
| Bathrobes & slippers on arrival day |  | **On request** | ✔ |
| Bathroom amenities up to the number of people in the room | ✔ | ✔ | ✔ |
| Tea and coffee facilities in the room | ✔ | ✔ | ✔ |
| 2 soft drinks, 2 beers in the minibar, 1 bottle of water | ✔ | ✔ | ✔ |

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| **RESTAURANTS AND BARS ALL INCLUSIVE CONCEPT** |
| **RESTAURANT/BAR NAME** | **MEALS** | **WORKING HOURS** | **SERVICE TYPE** | **AI** | **COMMENTS** |
| **Helios main restaurant** | Breakfast | 07:30-10:30 | Open Buffet | Yes | \* There is possibility for upgrade from AI to UAI upon request. The price for additional cost is at the reception. |
| Lunch | 12:30-14:30 | Yes |
| Snack | 15:30-16:30 | Yes  |
| Dinner | 18:30-21:00 | Yes |
| **Lobby bar** | Drinks | 15:00-23:00 | Bar service | Yes | \* Deluxe spirit drinks, champagne, imported alcoholic drinks, high quality wines etc. are offered for additional cost. Please check our menu at Apollo Lobby Bar. |
| **Pool bar** | Drinks and cocktails from a menu | 09:00-18:00 | Bar service | Yes | \*Alcoholic beverages are served after 10:00 AM |
| **Bar at Helios main restaurant** | Drinks | Restaurant operating hours | Bar service | Yes |  |

\* **Operation days and the hours of outlets can be changed or rescheduled by hotel management without giving prior notice and will be announced internally for the guests.**

**\* Imported Drinks are subject to availability**.

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| **RESTAURANTS AND BARS APOLLO CONCEPT ROOMS AND APARTMENTS** |
| **RESTAURANT/BAR NAME** | **MEALS** | **WORKING HOURS** | **SERVICE TYPE** | **UAI** | **COMMENTS** |
| **Demeter main restaurant** | Breakfast | 07:30-10:30 | Open Buffet | Yes | Soup Services will be available from 22:00 to 23:00 at Lobby Bar Area |
| Lunch | 12:30-14:30 | Yes |
| Snack | 15:30-16:30 | Yes |
| Dinner | 18:30-21:00 | Yes |
| **Lobby bar** | Drinks | 00:00-24:00 | Bar service | Yes |  |
| **Bar at Demeter main restaurant** | Drinks | Restaurant operating hours | Bar service | Yes |  |
| **Pool bar** | Drinks | 10:00-17:00 | Bar service | Yes |  |
| **Nightclub Apollo** |  | 21:30 - 23:00 |  | Yes | Depending on the weather conditions  |

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| **HELIOS 4\* ALL INCLUSIVE CONCEPT** |
| **BEACH** | **POOLS** | **OUTSIDE POOL** | **INDOOR****POOL** |
| **Public beach – 900 m** | **Children's pools** | Yes | No |
| **Heated pool, April - October only** | No | Yes(Apollo indoor pool) |
| **FREE beach – Not available** | **Maximum depth** | 1.5m | 1.5m |
|  | **Disabled lift** | No | No |
|  | **Sunbeds limited quantity** | Yes | Yes |
|  | **Parasols limited quantity** | No | No |
|  | **Towels** | No | No |
|  | **Showers** | Yes | Yes |

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| **HELIOS 4\* APOLLO CONCEPT ROOMS AND APARTMENTS** |
| **BEACH** | **POOLS** | **OUTSIDE POOL** | **INDOOR****POOL** |
| **Public beach – 900 m** | **Children's pools** | Yes | No |
| **Heated pool (April and October only)** | No | Yes |
| **FREE Beach**  | **Maximum depth** | 1.5m | 1.5m |
| Shuttle Mini Train according to internal schedule | **Disabled lift** | No | No |
| **2 sunbeds + one parasol per room for free** | **Sunbeds** | Yes | Yes |
|  | **Parasols** | No | No |
|  | **Towels** | No | No |
|  | **Showers & Toilets** | No | Yes |

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| **MEETING HALLS** |
| **Meeting halls name** | **Area/m2** | **Theater** | **Classroom** | **U-shape** | **Boardroom** | **Cocktail** | **Reception** | **H-Square** |
| Eos | 580 | 500 | - | - | - | 400 | 520 | - |
| Apollo | 290 | 150 | 56 | - | - | 110 | 135 | - |
| Athena | 57 | 68 | 26 | 18 | 15 | 50 | 60 | 15 |
| Dionysus | 243 | 175 | 110 | 75 | 60 | 125 | 250 | 60 |
| Hera | 31 | 36 | 14 | - | 8 | - | - | - |

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| **EQUIPMENT & SERVICES IN THE MEETING HALLS** |
| **Free** | Multimedia projector | Screen | Audio system | Wi-Fi |  |
|  |  | Notepads | Flipchart + markers | Microphones |  |