



SUMMER 2026 FACT SHEET

NAME OF THE HOTEL:		LAGUNA PARK & AQUA CLUB
DATE AND FILLED IN BY:		Date: 13th of January 2026, filled in by Irina Kancheva , GM
CATEGORY OF THE HOTEL:		OFFICIAL CATEGORY 4 STARS
DOES HOTEL HAVE AN OFFICIAL REGISTRATION CERTIFICATE?		YES, OFFICIAL LICENSE FOR 4 STARS № PK-19-14761
HACCP, ISO		YES
TRAVELIFE		TRAVELIFE GOLD CERTIFICATE
BOARD SERVICE		ALL INCLUSIVE
FOUNDATION DATE OF THE HOTEL		2001
RENOVATIONS		2004, 2009, 2013, 2014, 2015, 2017, 2018, 2019, 2020, 2021, 2024,2025
SEASONAL, OPERATIONAL PERIOD		FROM 1st OF MAY TILL 1st OF OCTOBER
AREA OF THE RESORT (m2)		AREA 16750 M2, ACTUAL SIZE 30500 M2
CENTRAL OFFICE & RECEPTION		OFFICE: 00359 (0)554 27078; 00359 (0)554 27079 ; 00359(0) 888 752922; RECEPTION: 00359 (0) 554 27024 ; 00359 (0)879 559509
SALES, RESERVATIONS & INVOICES		00359(0)879 559528; 00359 (0)879 559537; 00359(0)554 23168; 00359(0)554 27076;
CONTRACTING & MARKETING		00359 (0) 554 27078; MOBILE: 00359 (0) 888 752922
WEB ADDRESS		www.lagunapark-bg.com
E-MAIL FOR BOOKINGS AND SALES		booking@lagunapark.bg
E-MAIL FOR INVOICES		invoice@lagunapark.bg
E-MAIL FOR CONTRACTING		hotel.lagunapark@gmail.com
GPS LOCATION OF THE HOTEL		42°41'24.9"N 27°42'35.1"E
DISTANCE TO THE AIRPORT BURGAS		DISTANCE TO THE HOTEL 30 KM
DISTANCE TO THE NEAREST TOWN		NESSEBAR , DISTANCE TO THE HOTEL 8 KM

BUILDINGS		How many buildings	How Many Floors (including ground floor)	ELEVATORS	
TOTAL NUMBER OF BUILDINGS		2	From 6 to 8	6	
MAIN BUILDING		1	From 6 to 8	5	
ANEX BUILDING		1	6	1	

DOES THE HOTEL TAKE A DEPOSIT UPON CHECK IN?	NO
RECEPTIONISTS SPEAK FOLLOWING LANGUAGES	English, German
RECEPTION'S WORKING HOURS	24/7
CHECK-IN FROM	14.00 h
CHECK-OUT TILL	12.00 h
LATE CHECK-OUT / EARLY CHECK -IN	Possible upon availability, EXTRA CHARGE, payable at reception one day before departure

POOLS

OUTDOOR SWIMMING POOLS	Size	Sweet/Sea water	Heating (when)	WORKING HOURS
RELAX AREA				
1.OUTDOOR SWIMMING POOL FOR ADULTS WITH KIDS CORNER	240 sq.m.	SWEET WATER	NO	09:00-18:00
2.OUTDOOR SWIMMING POOL FOR KIDS WITH OCTOPUS WITH 3 SLIDES	80 sq.m.	SWEET WATER	YES - May and September	09:00-17:00
AQUAPARK AREA				
1.OUTDOOR POOL FOR THE BIG SLIDES	135 sq.m.	SWEET WATER	NO	09:30-12:00; 14:30-17:00
2.OUTDOOR SWIMMING POOL FOR KIDS WITH PIRATE SHIP WITH 4 SLIDES	333 sq.m.	SWEET WATER	NO	09:30-17:00
3.OUTDOOR SWIMMING POOL FOR ADULTS	200 sq.m.	SWEET WATER	YES - May and September	09:00-18:00

POOL SERVICES			
SUNBEDS	YES	FREE OF CHARGE	FROM 09:00 TILL 18:00
POOL UMBRELLAS	YES	FREE OF CHARGE	FROM 09:00 TILL 18:00
POOL TOWELS -TOWEL SERVICE	YES	FREE OF CHARGE	FROM 09:00 TILL 18:00
POOL GUARD	YES	FREE OF CHARGE	FROM 09:00 TILL 18:00

HOTEL FACILITIES		YES/NO	EXTRA / FREE	Working hours	LOCATION			
RELAX center		YES	EXTRA	11.00-20.00	LOBBY, MAIN BUILDING			
Laundry Service		YES	EXTRA	0.00-24.00	RECEPTION DESK			
Conference hall		YES	EXTRA	10.00-18.00	LOBBY, MAIN BUILDING			
WI-Fi in the rooms		YES	FREE	0.00-24.00	ALL GUESTS ROOMS			
WI-Fi in the lobby area		YES	FREE	0.00-24.00	ALL PUBLIC AREAS			
Pets Allowed		NO						
Medical Centre		YES	EXTRA	0.00-24.00	ANNEX BUILDING			
Amphitheatre		YES	FREE	20.00-22.00	NEXT TO AQUAPARK			
TV in the lobby area and in the bars		YES	FREE	0.00-24.00	LOBBY, MAIN BUILDING			
Shops		YES	EXTRA	10.00-21.00	ANNEX BUILDING			
Money Exchange		NO						
Credit cards accepted		VISA and Master Card			RECEPTION DESK			
Rent a car		YES	EXTRA	10.00-18.00	GUEST RELATION DESK			
Car parking		YES	15 euro / car / day	0.00-24.00	OUTDOOR - HOTEL'S YARD			

CONFERENCE & MEETING			
CONFERENCE HALLS	CAPACITY	SIZE (SQ.M)/ CHARGE	
CONFERENCE HALL LAGUNA PARK	55 seats	60 m2, extra charge -120 euro/day	

Sport / Fitness/ Health	YES/NO	EXTRA /FREE
GYM/FITNESS CENTER (OVER 18 years old)	YES	FREE
RELAX CENTER - THERMAL ZONE (over 18 years old): TURKISH BATH, STEAM BATH, FINNISH SAUNA, AROMA SAUNA, INFRARED SAUNA, SALT THERAPY ROOM, JACUZZI, ADVENTURE SHOWER	YES	EXTRA
MASSAGE	YES	EXTRA
TABLE TENNIS	YES	FREE
VOLLEYBALL	YES	FREE
MINI GOLF	YES	FREE
BILLIARDS	YES	EXTRA
AIR HOCKEY	YES	EXTRA
PLAY STATION	YES	EXTRA
ENTERTAINMENT ELECTRONIC GAMES	YES	EXTRA
AQUA GYMNASTICS	YES	FREE
SOFT ARCHERY	YES	FREE
DARTS	YES	FREE

ANIMATION	YES/NO	EXTRA /FREE	COMMENTS
DA ILY CHILDREN'S AND SPORTS ANIMATION	YES	FREE	6 days a week sport activities and daily animation for children and adults
EVENING ANIMATION AND SHOWS	YES	FREE	6 days a week evening entertainment for adults and for children - kids disko
ANIMATORS SPEAK FOLLOWING LANGUAGES	ENGLISH, GERMAN		
HOW MANY ANIMATORS ARE THERE?	6 animators		
THE ANIMATION TEAM STARTS WORKING FROM-TILL?	FROM THE HOTEL OPENING TILL THE HOTEL CLOSING		
Remark: 6 days a week sport activities, daily animation and evening entertainment for children and adults. The Hotel has an open-air amphitheater / stage/ for the kids disko and the evening shows. Professional performances – 3 evenings a week, on the other evenings - entertainment show presented form our animators, 6 times a week - kids disko.			

PUBLIC BEACH of SUNNY BEACH			
Distance from hotel to the beach - 300 m	Public Sandy beach	Entrance to the sea (sand, pebble, corals and so on) - SAND	
ON THE BEACH		YES/NO	FREE/ EXTRA CHARGE
UMBRELLA (ON THE BEACH)		YES	EXTRA
SUN BED (ON THE BEACH)		YES	EXTRA
MATTRESS (ON THE BEACH)		YES	EXTRA
BEACH TOWELS		NO	N/A

FOR CHILDREN			
CHILDREN'S POOLS	YES	FREE OF CHARGE	PIRATE SHIP POOL, OCTOPUS POOL, KIDS CORNER
HOW MANY CHILDREN'S POOLS?	3		
OUTDOOR	YES	2 Separate Children's Pools	1 Section in an adult's swimming pool (kids corner)
INDOOR	NO		
BABY COT	YES	FREE OF CHARGE	RESERVATION IN ADVANCE REQUIRED
MINI CLUB 4-12 years	YES	FREE OF CHARGE	SUPERVISED BY ANIMATORS , OPEN : 10.00 - 12.30 h. AND 15.00 - 17.30
KIDS ENTERTAINMENT CENTER 2-12 years	YES	EXTRA CHARGE	Entrance price 10 euro per hour. Supervised. Children from 2 till 4 years must be accompanied and supervised by a parent. Open: 14.00 - 22.00 h.
BABY CORNER 0-4 years	YES	EXTRA CHARGE	NOT SUPERVISED, THE CHILDREN MUST BE SUPERVISED BY A PARENT
BABYSITTER	NO	N/A	
BABY STROLLER	YES	EXTRA CHARGE	RESERVATION IN ADVANCE REQUIRED
MENU FOR INFANTS (0-2 years old)	NO		
CHILDREN'S MENU	YES	FREE OF CHARGE	IN THE MAIN RESTAURANT ; BUFFET
BABY CHAIRS IN THE RESTAURANT	YES	FREE OF CHARGE	
IS THERE A PLAYGROUND	YES, OUTDOOR	FREE OF CHARGE	NOT SUPERVISED, CHILDREN MUST BE SUPERVISED BY AN ADULT

FOOD & BEVERAGES

MEAL PLAN	ALL INCLUSIVE
How many food establishments does the hotel have?	1 Main Restaurant and 1 Snack bar
Opening hours of the Main Restaurant:	Open for: Breakfast: 07.00- 10.00 h., Lunch: 12.30- 14.30 h., Dinner: 18.00 - 21.00 h.
What kind of food and what kind of cuisine does the Main Restaurant offer:	The Restaurant offers Children's menu, Vegetarian menu and several times per week - thematic dinners. Carvery - every night, Show cooking – every day. Menu on 7 days rolling basis. Buffet display.
What kind of drinks does the Main Restaurant offer:	The Main Restaurant offers locally produced draft beer and wine, tea, coffee, hot drinks, soft drinks and water from 07-10 h., 12.30-14.30 h. and 18-21 h. included in the price.
Opening hours of the Snack Bar:	Open from 09.00 h. till 17.00 h.
What kind of food and what kind of cuisine does the Snack Bar offer:	Pizza, hot-dog, hamburgers, toasts, sandwiches and ice-cream.
How many bars does the hotel have?	4 bars: 1 Lobby bar , 1 Cocktail bar and 2 Pool bars
Opening hours of the bars:	Lobby bar: Open from 07.00 h. till 23.00 h.; Cocktail bar: Open from 14.00 h. till 23.00 h.: Pool bar - Aquapark: Open from 09.00 h. till 21.00 h.; Pool bar - Relax area: Open from 09.00 h. till 18.00 h.
What do the bars offer:	The Lobby bar offers locally produced alcoholic drinks, draft beer and wine, soft drinks and water from 07-23 h., tea, coffee and other hot drinks - from 07 - 23 h., included in the price. International drinks are extra charged.
	The Cocktail bar offers locally produced alcoholic drinks, draft beer and wine, soft drinks and water from 14-23 h., pastries from 14 - 18 h., tea, coffee and other hot drinks - from 14 - 23 h., included in the price.
	The Aquapark pool bar offers locally produced alcoholic drinks, draft beer and wine, tea, coffee and other hot drinks, soft drinks and water from 09-21 h. included in the price
	The Relax pool bar offers locally produced alcoholic drinks, draft beer and wine, tea, coffee and other hot drinks, soft drinks and water from 09-18 h. included in the price
Duration of the All inclusive offer for drinks:	ALL INCLUSIVE DRINKS ARE OFFERED FROM 07.00 TILL 23.00 h.
Which drinks ARE included in the AI concept, specify:	World brands soft drinks: Coca Cola and Rauch; Locally produced alcoholic drinks:Vodka,Rakia,Gin,Rum,Uzo,Brandy,Tequilla, Whisky, draft Wine and Beer ; cocktails made with local alcohol, World brand coffee Lavazza - coffee and hot drinks, water from dispenser
Which drinks are NOT included in the AI concept, specify:	Imported soft and alcoholic drinks , bottled Wine and Beer , fresh juices, capsules espresso , cocktails made from imported drinks
Is the Mini Bar consumption included, specify:	Mini-bar upon arrival (at check-in) is free of charge as a welcome compliment from the hotel. Contents: mineral water 500 ml (x2), Beer 500 ml (x2), Juice 250 ml (x2). Each subsequent refill is after a written request at the reception, signed by an adult guest. Orders made before 12.00 h. are fulfilled the same day. Only a full set of drinks is refilled, total price 10.00 euro. Payment at the reception.
How often is the Mini Bar refilled?	The Mini-Bar consumption is charged. Only the first consumption upon arrival is free of charge, as a welcome compliment. The refill of the minibar is only after customer's request possible (required until 12 a.m) and only the full content (water, softdrinks and beer).

TYPE OF MEALS	HOURS	NAME OF RESTAURANT	OPEN BUFFET
BREAKFAST	07.00- 10.00	MAIN RESTAURANT	YES
LUNCH	12.30- 14.30	MAIN RESTAURANT	YES
SNACK/ BRUNCH	09.00-17.00	SNACK BAR	YES
TEA TIME & SWEETS	14.00- 18.00	COCKTAIL BAR	offered at the bar
DINNER	18.00- 21.00	MAIN RESTAURANT	YES
KIDS MENU	YES	GLUTEN-FREE MENU	YES
DIABETIC MENU	YES	VEGETERIAN MENU	YES

BAR NAME	Free/Extra	Working hours
LOBBY BAR	Free/Extra	07.00-23.00
COCKTAIL BAR	Free	14.00 - 23.00
POOL BAR AQUAPARK POOL	Free	09.00-21.00
POOL BAR RELAX POOL	Free	09.00-18.00
SNACK BAR	Free	09.00-17.00

ROOM DESCRIPTION					
TYPES OF ROOMS	Twin room standard	Double room	Studio	Apartment Superior	Maisonnette- 2 types: on 1 level and on 2 levels
ROOM SIZE (M2) Balcony included	28	22	42	48	64
Rooms location (main building, anex, bungalow, other)	Main building	Main / Anex building	Main building/ Anex building	Main building/A nex building	Main building
Year of room type's last renovation	2020	2020	2020	2025	2025
How many rooms inside (just a bedroom/ living room and 1/2/3 bedrooms/ other)?	1 room	1 room	1 large room (bedroom and living room, open plan)	2 rooms (living room and 1 bedroom)	2 rooms
Internal door (a door between bedroom and living room or between 2 rooms)?	N/A	N/A	Without an internal door- open plan	Internal door	Internal door OR Internal stairs
Balcony, Terrace or French Balcony (specify !)	BALCONY				
View (garden/pool/street/parking/building/ sea/partial sea/other)	garden / pool / street / parking	pool/parking	garden / street / parking	garden/pool/street/ parking	garden/pool/street/ parking
Floor Covering in the rooms (Carpet, Ceramic, laminate, other)	CARPET				
Quantity of beds in the room. Specify type of beds: king-size/french/single, other	2 standard single beds	1 double bed	1 double bed	1 double bed	4 single beds OR 1 double bed + 2 single beds
Extra Bed (sofa/armchair/folding/bed)	1 extendable armchair or sofa	NO extra bed	1 extendable sofa	2 regular beds	2 extendable armchairs
Maximum Pax (Please specify if the children have to share bed with their parents)	2+1 or 3	2	3+1 or 2+2	3+1 or 2+2	4+2 or 5+1 or 6
Room Cleaning Periods (once a day, once a week.. etc.)	7 days a week				
Please specify period of changing bed sheets (once a day, once a week etc.)	Towels – every day, bed sheets – every 3 days				
Air Conditioning (central/ split; working hours)	CENTRAL				
Safety Deposit Box in the Room (electronic)	ELECTRONIC				
Safety deposit box (free or extra charge)	FREE OF CHARGE				
Flat TV , how many?	1	1	1	2	2
TV channels	Minimum: 1 English, 1 German, 1 News , 1 Sport, 1 for Kids, 1 Music				

Where TV is located - bedroom (s)/living room/bedroom(s) and living room	in the bedroom	in the bedroom	in the living room	in the bedroom and living room	in the both bedrooms
ROOM SIZE / balcony included m2	28	22	42	48	64
HOW MANY REGULAR BEDS	2	1 double bed	1 Queen bed	1 King-size bed	4 reg. beds OR 1 King-size bed + 2 reg. beds
SIZE OF THE REG. BEDS /width	100 / 200 cm	150 / 200 cm	160 / 200 cm	180 / 200 cm	4 x 100/200 cm OR 1 x 180/200 cm + 2 x 10/200 cm
HOW MANY EXTRA BEDS	1 folding armchair or 1 folding sofa	NO extra bed	1 folding sofa	2 single beds x 90 cm	2 folding armchairs
SIZE OF THE EXTRA BEDS cm	75/175 or 140/175	NO extra bed	140/175	90/200	75/175
Maximum Adults number	3	2	3	4	6
Maximum children when 2 adults	1	0	2	2	4
Maximum children when 3 adults	0	0	1	1	3
HOW MANY ROOMS	1	1	1 large open plan room - bedroom+living room	2 rooms - 1 bedroom + 1 living room	2 rooms -connected through a door OR staircases
VIEW FROM THE ROOM	garden/pool/street/parking	pool/parking	garden / street / parking	garden / pool / street / parking	garden/pool/street/ parking
CONNECTING DOORS	N/A	N/A	NO	YES	connecting door OR a staircase
Telephone	2	2	2	3	3
How Many Bathrooms	1	1	1	1	with 1 OR with 2 bathrooms
Shower in the bathroom	SHOWER CABIN OR WALK IN SHOWER				
Bath amenities (please specify)	SOAP, SHAMPOO AND SHOWER GEL (other shower accessories such as shower caps, cotton buds, etc. - upon request at reception, according to our sustainability policy)				
Hair Dryer in the Bath	YES				
Internet (cable or Wi-Fi/free or extra)	WiFi - FREE OF CHARGE				
BABY COT	YES, FREE OF CHARGE	NOT POSSIBLE	YES, FREE OF CHARGE, RESERVATION IN ADVANCE REQUIRED		
Room Service (free/ extra)	NO				
Mini Bar (free/extra)	AT AN EXTRA CHARGE. ONLY UPON ARRIVAL THE CONSUMPTION IS FREE OF CHARGE, AS A WELCOME COMPLIMENT. AFTER THAT THE CONSUMPTION IS CHARGED. ONLY FULL CONTENT REFILL IS POSSIBLE AND ONLY AFTER CUSTOMER'S REQUEST AT THE RECEPTION TILL 12 A.M.				
Mini fridge (free/ extra)	NO				
Kettle, tea and coffee set	YES , FREE OF CHARGE				
Kitchenette (yes/no)	NO				
Air conditioning	YES, CENTRAL, FREE OF CHARGE				
ROOM CLEANING	every day				
Bed linen change	every 3 days				
Towel change	every day				

1 DISABLED /ADAPTED/ TWIN ROOM	Front door width 80 cm	Balcony door width 77 cm	Bathroom door width 72 cm	WC height 45 cm	Bathroom step height 7 cm
NON SMOKING ROOM	YES	Total Number of Rooms	357	Room Type	All rooms